

ALLEGATI:

Si riporta copia completa di un “Match Day Operational Order”, in cui appare evidente la pianificazione del servizio di ordine pubblico da parte della forza di polizia locale.

RESTRICTED

Security Classification:	Restricted
Organisation:	Staffordshire Police
Author:	
Telephone	01785 23 2975
Date Created:	09.04.2009



Match Day Operational Order



Working in Partnership

Match No. 18

Premier League Fixture

**Stoke City -v-
Newcastle United**

Category 'C'

Saturday, 11th April, 2009

Kick-off 1730 Hrs.

Live on Setanta TV

RESTRICTED

RESTRICTED

HEALTH AND SAFETY

Must act together as a serial.
Do not act independently.
Do not get drawn into the crowd.

CS spray must be carried by all trained officers and only used in accordance with their training.

It's use in confined, restricted or crowded areas could have serious effects and could incapacitate colleagues.

ARRESTS

NO GROUND DETENTION ROOM

Arrests at ground, ground perimeter or town centre will be processed at The N.A.C.F. Etruria.

EJECTIONS

Enforcement of ground regs, and ejections are the responsibility of the stewards.

Police officers will not eject persons from the stadium - where there is evidence of an offence or breach of the peace - arrest.

Police Officers will assist stewards where necessary.

CCTV

Make use of it in both ground and outside, request through SILVER.

COMMUNICATIONS

Public Order Resources :

485 FOOTBALL 1

Road Crime Team & Traffic Management system Resources :

487 FOOTBALL 3

Strict radio discipline to be maintained.

RESTRICTED

INTENTION

Prevent and detect criminal offences particularly disorder.

Minimise traffic congestion.

Support the stewards at the ground in ensuring safety of supporters. Most people are coming to have a good day and enjoy the game.

PRE-MATCH

Particular attention to licensed premises.

Must be aware of the possibility of overcrowding/crushing at turnstiles/barriers and bring any fears to immediate attention of SILVER.

DURING MATCH

Fully support stewarding inside ground.

Prevent confrontation.

AFTER MATCH

THERE WILL BE NO 'HOLD IN'.

POSITIVE ACTION TO PREVENT DISORDER AND DEAL WITH OFFENDERS.

Must wait to be deployed by Bronze commander or Silver Control.

EMERGENCY

EVACUATION

PROCEDURE

STEWARDS TAKE YOUR POSTS.

MUSICAL RECORD.

All officers must familiarise themselves with the evacuation procedure on the red sheet.

INTELLIGENCE

Intelligence forms a major aspect in the planning and deployments for Football and other operations.

Every opportunity through out the Operation should be taken to obtain and pass on any intelligence to the Live Intelligence Cell.

Tel 01785 23 2975

Talk group 486 Football 2

BRIEFING NOTES

I certify that the above

briefing was delivered

by me in relation to the

STOKE CITY -V-

NEWCASTLE UNITED

Match on SATURDAY,

11TH APRIL, 2009

Signed

Rank

RESTRICTED

Match No. 19

STAFFORDSHIRE POLICE

STOKE CITY -V- NEWCASTLE UNITED (PREMIER LEAGUE FIXTURE)

SATURDAY, 11th APRIL, 2009 KICK-OFF 1730 Hrs. Match Category 'C'

1. INFORMATION

Today's game is being broadcast Live on Setanta TV. Be aware that images will be broadcast Live around Europe. For information the early televised game on Sky TV is Liverpool -v- Blackburn with a 1245 Hrs kick-off

The visitors today are Newcastle United, who are in the relegation zone, and have recently appointed a new temporary manager, namely former player and TV pundit Alan Shearer, who is adored by their fans. He is also likely to be the target of some less supportive attention by elements of the Stoke support.

A copy of the current Premier League table is attached, and it can be seen that this game is very important to both Clubs and their fans. A win for Stoke makes their Premier League survival more likely, and a loss for Newcastle would make it more difficult for them to avoid relegation, therefore the result will have a huge bearing on the reaction of the crowd.

It is expected that Newcastle will sell out of their allocation of 2,900 tickets, and the whole Match is likely to be another sell out, therefore a capacity 27,500 crowd. There will be no other segregation netting in the Stadium apart from the netting in the South Stand.

The vast majority of persons attending today are ordinary decent people wanting to watch an exciting sporting event, in a safe environment.

A vital part of our Operation is speaking to the supporters and all officers will take the opportunity to engage the public to promote a good relationship between supporters and Staffordshire Police. Officers will act proportionately throughout.

Train travel from Newcastle will NOT be an issue today, there are NO RETURN Trains. However fans arriving by rail can not be totally discounted, as with many clubs, Newcastle United fans live in other parts of the country and may travel into Stoke railway station from elsewhere.

Owing to it being the Easter University break Staffordshire University Students Union, Leek Road Venue (LRV) IS CLOSED AND NOT AVAILABLE. Away fans MUST be directed to the Stadium and Stadium site, and advised NOT to drink in Stoke town centre.

Newcastle United have a reputation of being very passionate fans, and elements do drink to excess, with this game being a late kick-off there is opportunity for excessive drinking to be a Stewarding and Policing issue.

A reasonably large turn out of Stoke City Risk fans can be anticipated for this game, up dated intelligence will be provided on match day briefings.

IMPORTANT SOUTH STAND ISSUES / CHANGES:

- South Stand is now shared by both Home and Away fans with segregation measures
- Away fans use Turnstiles 45 to 50, and Exit gates 'V' and 'W'
- Home fans use Turnstiles 42 to 44 and Exit gates 'U' and 'UU'
- Exit gate 'UU' is a new gate and is located just on the East of the Stadium but does serve as an exit from the South Stand only.
- Within the Concourse are newly installed substantial metal segregation doors. These will remain LOCKED throughout. NO ACCESS THROUGH even for Police Officers.
- On the seating deck there is a 14 seat wide segregation, netted segregation area.
- Away fans are located in Blocks 37 - 40 (2,900 spaces) Players Tunnel side
- Home fans are located in Blocks 35 - 36 (1,400 spaces) Scoreboard side.
- Externally on the Stadium Perimeter, there is a newly installed segregation fence, this will remain closed and LOCKED throughout - NO ACCESS THROUGH.

Continued overleaf::

RESTRICTED

RESTRICTED

There are no changes to the Operation of the Away coach park, other than away fans private cars will not be allowed to park on it.

Owing to the increase in crowds this season, members of the Special Constabulary and regular officers will be deployed to prevent illegal / dangerous parking pre, match, and to implement the post match plan which involves road closures, and traffic points.

3 x Northumberland Police 'Spotter' officers are attending to assist the Policing Operation.

There is **NOT** a staffed Ground Detention Room in operation today, prisoners to be transported directly to the Northern Area Custody Facility, Etruria.

There are 4 Detective Officers allocated to this Operation from 1630 hrs, they will deploy to the Detention Room when on duty to ensure that the correct trail of evidence is in existence.

Police Officers deployed on to Club premises, will fully support Club stewards.

Police Officers looking to gain access into the Stadium during the game to respond to incidents / deployments will **usually enter via Exit doors**, and the ones to be used are: West Stand Gate 'B', North Stand Gate 'L', East Stand Gates 'N' or 'T', South Stand (Away fans) Gate 'V' South Stand (Home fans) Gate 'UU'

VISITORS COLOURS:- Home:- Black & White stripes Usual Away:- Purple

SHIRT SPONSORS:- Shirt sponsor :- 'Northern Rock'

TRAINS:-

ARRIVE STOKE : 1535 1612 1635 1713 1734

DEPART STOKE: 1904 (Match is scheduled to end at 1920)

TEAM COACH:- 'Ellison's', Driver Mike Salter 07824 504313
Rookery Hall Hotel, Nantwich, looking to arrive Britannia Stadium at 1625 Hrs.

SUPPORTERS COACHES:- 12 known bookings.
4 'Classic', 4 'Browns', 1 each, 'Franks', 'Low Fell', 'P & E', 'AcoachCo'

MINI BUSES:- No details, but a number are expected to travel

STD CODES:- 0191 01670 01661

LAST MEETING HERE:- No recent League Meeting here.

Last meeting was in a FA Cup 3rd Round match on Sunday, 6.1.08,

Score was Stoke 0 Newcastle 0. Crowd of 22,861 including 3,167 away fans.

2 Home and 2 Away fans arrested, in the region of 10 away fans were refused entry having drunk too much, these waited on their coaches.

COMMUNICATIONS:-

ALL PUBLIC ORDER PATROLS: 485 FOOTBALL 1

INTELLIGENCE CELL (PNC ,SPIN etc.): RADIO - 486 FOOTBALL 2
TELEPHONE - 01785 23 2975
2983

ROAD CRIME TEAM & TRAFFIC MANAGEMENT SCHEME: 487 FOOTBALL 3

RESTRICTED

RESTRICTED

- 1.1 The above intelligence assessment will be updated as necessary at pre-match briefings.
- 1.2 The categorisation of football matches is based on a Nationally agreed grading system, based upon risk of public disorder, namely:-
 Category 'A' Low Risk.
 Category 'B' Medium Risk.
 Category 'C-IR' Cat. C with Increased Risk

2. INTENTION

- 2.1 To police the areas of North Staffordshire directly affected by the match, returning these areas to normality as soon as practicable.
- In particular, emphasis will be given to:-
- (i) Preventing and detecting criminal offences particularly of public disorder.
 - (ii) Relieving the congestion of traffic in the Stoke area, both prior to and following event.
 - (iii) Supporting the stewarding operation at Stoke City F.C. assuming primacy in the event of any emergency.

3. METHOD

3.1 Command Structure.

The Command structure will operate the Gold - Silver - Bronze principle.

A DEDICATED INTELLIGENCE CELL IS IN OPERATION ON THIS CATEGORY OF GAME

The Police Commander will be 'Silver', who will be located within the Ground Match Control Room through out the Policing Operation.

Senior Police Officers and Police Serials deployed on the Operation will have appropriate call signs allocated.

The Operation will be policed primarily using a 1 Sgt and 7 PC's Serial system of deployment. These Serials have the capability of forming PSU(s) if required.

3.2 General Principles.

- (i) Operational resources will be directed by their appropriate Bronze Commander, in order to deliver the Match Objectives as set by Silver.
- (ii) The briefing of all officers as to their role is vital and the importance of same can not be over-stated. All officers should make themselves familiar with their role and the physical surroundings.
- (iii) The policing of the match, will be friendly and fair, and where required firm. The criminal elements that attend football matches are a small minority of the overall attendance.

RESTRICTED

Barclays Premier League - Updated 07/04/2009														
Pos	Name	HOME					AWAY					PTS		
		P	W	D	L	F	A	W	D	L	F		A	GD
1	Man Utd	30	13	1	34	11	8	4	3	18	9	+32	68	
2	Liverpool	31	9	6	0	27	8	10	4	2	28	13	+34	67
3	Chelsea	31	8	5	2	24	8	11	2	3	27	9	+34	64
4	Arsenal	31	9	5	2	24	11	7	5	3	26	16	+23	58
5	Aston Villa	31	5	7	3	21	17	10	0	6	24	22	+6	52
6	Everton	31	7	5	4	27	17	7	4	4	17	14	+13	51
7	West Ham Utd	31	8	2	6	21	17	4	6	5	16	18	+2	44
8	Wigan Athletic	31	7	4	4	14	12	4	4	8	16	20	-2	41
9	Fulham	31	9	3	4	24	13	1	7	7	6	14	+3	40
10	Manchester City	31	10	0	5	31	12	1	5	10	15	27	+7	38
11	Tottenham	31	6	5	4	16	9	4	3	9	21	27	+1	38
12	Bolton	31	7	2	7	19	19	4	2	9	17	26	-9	37
13	Stoke City	31	8	4	3	18	13	1	4	11	13	34	-16	35
14	Blackburn	31	4	6	18	23	4	4	7	17	27	-15	34	
15	Hull City	31	3	5	8	16	30	5	5	19	22	-17	34	
16	Portsmouth	30	6	2	7	20	23	2	7	6	12	23	-14	33
17	Sunderland	31	5	3	7	17	18	3	5	8	12	23	-12	32
18	Newcastle	31	4	6	21	27	2	5	8	15	24	-15	29	
19	Middlesbrough	31	4	7	4	13	16	2	2	12	9	30	-24	27
20	WBA	31	5	3	8	20	30	1	3	11	6	27	-31	24

RESTRICTED

- (iv) Police officers deployed in Serials are to work together as such, and not become isolated individuals.
- (v) In relation to standing down of resources towards the end of the Operation, this will be done by Silver Control in consultation with the relevant Bronze/Serials Commander.

3.3 Phases of the operation.

(i) Pre Match.

This involves the reception of supporters in the Town centre and later at the ground. During this phase supporters will be given a clear indication of behaviour expected by the firm, fair and professional manner of policing.

In Stoke Town Centre particular attention will be given to licensed premises, and the foot access routes between the town centre and the Ground area.

Once at the Ground itself Police Officers must be alert to the potential dangers of overcrowding and crushing, particularly at Turnstile areas.

(ii) During Match.

If police officers are deployed within the Ground they will fully support the Club's stewarding arrangements.

Police serials deployed inside the Ground main tasks will be to prevent confrontations between rival supporters, and the enforcement of criminal law.

Police Officers retained at the ground on 'Standby' will form the Emergency reserve, and will remain on the Emergency Vehicles parking area outside the South (BIG 1170am) Stand, ready to be deployed into the ground at short notice.

(iii) After Match.

Police resources will be deployed into the town centre and to any other areas where the potential for disorder is anticipated, as a result of incidents / events pre. match, before the end of the game so that they are ahead of and awaiting for the supporters from the ground.

3.4 Emergency Evacuation Procedure.

It is vital that ALL Police officers are fully aware of the procedure for the emergency evacuation of Britannia Stadium.

THE PROCEDURE IS OUTLINED ON THE RED COLOURED PAGE IN THIS OPERATIONAL ORDER

3.5 First Aid.

The Staffordshire Ambulance Trust First Aid Room is located at the southern end of the East Stand

RESTRICTED

RESTRICTED

The St. John Ambulance Service First Aid room is located at the north end of the West Stand.

Officers to ENSURE they familiarise themselves with their location.

There are St. John Ambulance personnel situated inside the ground at all four corners of the pitch.

Staffordshire Ambulance trust have at least 1 County Ambulance and 2 paramedics present at all first team matches.

Stoke City F.C. provide a Doctor at each first team game to deal with crowd injuries / illness.

ALL FIRST AID RESOURCES CAN BE QUICKLY CONTACTED AND ARRANGED BY RADIO VIA. SILVER CONTROL.

3.6 Arrests / Elections.

There is NOT a GROUND DETENTION ROOM IN OPERATION.

Arrests - ALL arrests made in the Ground, on the perimeter of the ground or in the town will be taken to the Northern Area Custody Facility, Etruria

Ejections - The Club through their stewarding arrangements are responsible for the enforcement of Ground Regulations. These regulations empower the Club Stewards to eject persons from the ground for breaches of the regulations.

Police Officers WILL NOT eject from the ground.

3.7 C.C.T.V.

Fixed system - There is a comprehensive system of C.C.T.V. cameras at Stoke City, 23 colour cameras in total, (6 cover seating decks, 12 in the concourses & 5 on the outside perimeter) plus 5 City Council cameras covering the footpath between Stadium and Incinerator. They are all controlled / monitored from the Match Control Room (Silver Control) inside the Ground.

Mobile Police cameras - There are Evidence Gathering Teams operating, in conjunction with Serials.

3.8 Deployment of Personnel.

Full details of the deployments are given in the match order.

COMMANDERS MUST ENSURE THAT OFFICERS UNDER THEIR COMMAND ARE FULLY AWARE OF THEIR DUTIES AND RESPONSIBILITIES.

Re-deployment of resources must be notified to Silver.

RESTRICTED

RESTRICTED 4. <u>ADMINISTRATION.</u> 4.1 <u>Briefing.</u> Senior Officers - A senior officer briefing will be held at Hanley Police Station at 1330 Hrs on the day of the match. Officer Parades – Main parades will take place, at Hanley Police Station at 1400 Hrs (Packed Meal provided) Stadium Resources – Those resources dedicated to the Stadium will report directly to and parade at the Stadium at 1530 Hrs (No meal provided) 4.2 <u>Prisoner Handling</u> All Prisoners will be processed at the Northern Area Custody Facility, Etruria All arrests, Stadium, Stadium Perimeter and Stoke Town Centre to be taken directly to the N.A.C.F. All necessary paperwork must be completed by arresting officers prior to leaving Stoke-on-Trent. 4.3 <u>Stand down.</u> All Officers will be stood down by Silver Control, equipment utilised on the operation will be returned to the stand down venue, usually Hanley Police Station.. 4.4 <u>De-Brief</u> The Forward Commander or in their absence the Serials Commander(s) will commence a de-brief of the Serial Supervisors, at Hanley Police Station, on behalf of the Police Silver Commander and complete a de-brief form and forward this to the Events unit, after the Operation is concluded. If felt appropriate an additional de-brief of the Senior Officers will be held. 4.5 <u>Refreshments.</u> A packed meal will be provided to those Officers parading at Hanley Police Station who will perform a longer tour of duty than those parading directly to the Stadium.. 4.6 <u>Dress.</u> All Public Order resources, will be dressed in CMS Code 2 Dress by the time they parade. Normal uniform reinforced helmets and hats will be worn. Patrol vests as issued will be worn. Officers to wear Yellow reflective jackets, in order to be identified readily by colleagues and operators of CCTV systems etc. ALL Officers will be in possession of their full Public Order Personal Protective equipment, including Nato type helmets. RESTRICTED	RESTRICTED Officers rank and warrant number as appropriate to be correctly displayed, on all uniform including, shoulder flashes and Nato helmets etc. . 4.7 <u>Operational Order.</u> Copies of this Operational Order and/or appendices are issued to all Commanders, and supervisors. It is the responsibility of each officer issued with a copy of this order to ensure that all under their command/supervision are briefed as to its contents. THIS OPERATIONAL ORDER IS FOR POLICE EYES ONLY and <u>MUST BE HANDED IN AT THE END OF THE OPERATION.</u> 4.8 <u>Resources.</u> Divisions and Departments are required to provide the level of resources as outlined in Force Weekly Order 52/08. All claims for properly authorised overtime are to be submitted in the normal manner using the Stoke City F.C. code ST251. 5. <u>COMMUNICATIONS.</u> 5.1 <u>Control.</u> The Operation is controlled from Stoke City F.C. Match Control Room situated inside The Britannia Stadium at the upper rear of the South (BIG 1170am) Stand. For operational reasons access to Silver Control is restricted to essential visits. In addition Data Protection issues concerning the Clubs CCTV system also requires access to Silver Control to be restricted. 5.2 <u>Radio Talk Groups.</u> PUBLIC ORDER RESOURCES :- AIRWAVE RADIO TALK GROUP 485 FOOTBALL 1 ROAD CRIME TEAM RESOURCES :- AIRWAVE RADIO TALK GROUP (Including Traffic Management scheme) 487 FOOTBALL 3 INTELLIGENCE CELL TALK GROUP :- AIRWAVE 486 FOOTBALL 2 (Including SPIN, PNC etc.) It is important that supervisors deployed in the ground or on the ground perimeter are equipped with a radio fitted with an Earpiece and noise cancelling microphone, in order that communications can be maintained in these high noise areas. In the event of other talk groups being required in a none emergency situation the following would be used:- RESTRICTED
---	--

Officers will be directed onto these talk groups as appropriate by Silver Control. These Talk groups are :- In the event that the allocated Public Order Radio Talk Group becoming too busy for Operational efficiency the following talk group will be utilised: 488 FOOTBALL 4 In addition the following Talk Groups are available to the Operation: Emergency Incident Talk Group – 471 FORCE INC1 Command Talk Group – 489 FOOTBALL 5 5.3 <u>Call signs.</u> Every Commander, each serial and all individual resources contained in this Operational Order have a specific Call sign allocated as outlined in the match order. 6. <u>HEALTH AND SAFETY.</u> 6.1 <u>Deployments.</u> Police Officers deployed in Serials will work together as such, and not become isolated individuals. Operate within view of colleagues. Do not be drawn into crowd situations unwittingly. 6.2 <u>Dress.</u> All Public Order resources, will be dressed in CMS Code 2 Dress by the time they parade. Normal uniform reinforced helmets and hats will be worn. Patrol vests as issued will be worn. Officers to wear Yellow reflective jackets, in order to be identified readily by colleagues and operators of CCTV systems etc. ALL Officers will be in possession of their full Public Order Personal Protective equipment, including Nato type helmets. Officers rank and warrant number as appropriate to be correctly displayed, on all uniform including, shoulder flashes and Nato helmets etc. . 6.3 <u>Appointments.</u> At all matches, a baton as issued, and 'Qwik Kuf' handcuffs will be carried.	6.4 <u>C.S. Incapacitant Spray.</u> C.S. Incapacitant Spray will be carried by ALL officers trained in its use. Its use in crowd situations, particularly, inside Football Stadia MUST BE IN ACCORDANCE WITH OFFICERS TRAINING, its use in confined, restricted or crowded areas could have serious effects in relation to crowd reaction and panic. 7. <u>HUMAN RIGHTS</u> 7.1 Staffordshire Police confirm that this Operational Order is compliant with European Convention on Human Rights. It is reasonably believed that the Operational Order does comply with the requirements of the European Convention at the present time. Silver Police Commander
RESTRICTED	RESTRICTED

RESTRICTED

BRONZE 1

DURATION OF MATCH

OBJECTIVES

- Prevent confrontations between rival supporters
- Respond to public disorder in accordance with policy as directed by Silver making arrests where possible and dispersing where not, gaining evidence for any post event enquiry
- To ensure officers engage with both home and away supporters, and act proportionally in their duties.
- Provide resources in support of the Traffic Management Plan.

PRE MATCH

- Commence duties in the Town Centre particular attention to:

Licensed premises (Including Staffs Uni. Bar)
Shuttle Bus operation
Stoke Railway Station

- As kick-off time approaches re-deploy towards the Stadium Site

DURING MATCH

- If deployed onto/into Club premises, support the Club's Stewarding Operation
- Attend half time briefing

POST MATCH

- Respond to disorder adjacent to the Stadium and in particular the perimeter area of the away fans coach park
- Release resources for the Town Centre as soon as practicable

RESTRICTED

RESTRICTED

Match No. 19
Stoke City -v- Newcastle United
Saturday, 11th April, 2009
Category 'C'

Sheet No. 1

Category 'C'

When permission has been given for a Serial to stand down, it will return to the briefing venue and await dismissal by their Sector Leader who will obtain authority from Silver Control.

SECTOR:- SENIOR OFFICERS, CONTROL ROOM ETC.

CALL SIGN	LOCATION	DIVISION	PERSONNEL
SILVER	POLICE COMMANDER	S-O-T	SUPT
	CLUB SAFETY OFFICER MATCH COMMANDER	STOKE CITY FC	MR
SILVER CONTROL	POLICE CONTROLLER	S-O-T	SGT
	2 ND CONTROLLER	S-O-T	MR
	EVENTS UNIT OFFICER	S-O-T	MR
BRONZE 1	FORWARD COMMANDER	NORTH STAFFS	INSP
	SHADOW FORWARD COMMANDER	PROT. SERVICES	INSP
BRONZE 1A	PUBLIC ORDER TACTICAL ADVISOR	PROT. SERVICES	PC
	BRONZE 1 DRIVER	S-O-T I.M.U.	PC
YF 1 (RED)	COMMANDER EARLY 1-7 SERIALS	S-O-T	INSP
YF 2 (GREEN)	COMMANDER 1-7 SERIALS	NORTH STAFFS	SGT
YF 3 (BLUE)	COMMANDER 1-7 SERIALS	S-O-T	INSP

AIRWAVE RADIO TALK GROUPS:-

PUBLIC ORDER RESOURCES: 485 FOOTBALL 1
INTELLIGENCE CELL: 486 FOOTBALL 2 & Tel. 01785 23 2975
ROAD CRIME TEAM: 487 FOOTBALL 3

RESTRICTED

RESTRICTED Sheet no. 1a <u>DUTIES SILVER (POLICE COMMANDER).</u> Silver will be in overall command of the policing Operation. You will ensure that all Senior Officers and Sector Leaders are fully and effectively briefed as to the range of their responsibilities, including emergency procedures and contingency plans applicable to this event. You will provide Bronze Commander(s) with their Objectives for this Operation You must at all times be present in the Match Control Room where you will be responsible for controlling and making all operational decisions and tactical deployment of resources allocated to this operation, as events develop. If circumstances dictate, in the interests of public safety, and good order, it becomes necessary for the kick-off time to be delayed, or match postponed, you will be responsible for that decision, and will liaise with the Club Safety Officers and match referee in order for it to be carried out. <u>DUTIES PUBLIC ORDER TACTICAL ADVISOR</u> You will advise the Police Commander (Silver) in relation to the tactical deployment of available resources having regard to the ongoing or anticipated occurrences. Perform duty alongside Silver. <u>DUTIES CONTROLLERS.</u> Controllers will be fully conversant with the deployment of resources allocated to this operation and set out in this Order. You will establish and operate the communication systems provided, passing information and deploying resources as necessary. You will be notified in advance of the operation, details of the Radio talk groups to be used, and the 'fall back' procedure in the event of a communications failure or major incident. In the event of a major incident taking place the Controller involved will immediately issue instructions to all patrols 'Standby unless urgent'. On the instructions of Silver, you will require all patrols not engaged in the incident to change to another radio channel, notified to you by the Events Unit Officer present in the Control Room. You will then change to the new talk group and relinquish control of the incident to the Events Unit Officer present. In the event of any incident arising whereby Silver requires to communicate with Commanders or Supervisors, or put into operation a second radio talk group to deal with incidents/occurrences these talk groups will be identified by the Events Unit Officer, and operated by the 2nd Controller. RESTRICTED	RESTRICTED Sheet No. 1b <u>DUTIES EVENTS UNIT OFFICER.</u> You will brief the Senior Officers, and provide the latest intelligence and present the Operational Order to the officers gathered there. You will remain in the Match Control Room through out the operation. You will monitor all Radio talk groups being used. In the event of a major incident taking place, anywhere during the event, you will on the instruction of Silver, take on the duties of controller of that incident utilising that particular radio talk group. <u>DUTIES BRONZE 1</u> 485 FOOTBALL 1 You will be the Forward Police Commander, responsible on behalf of the Silver Police Commander for the co-ordinated deployment of police resources allocated to this Operation to achieve the required policing objectives set to you by the Silver Police Commander. <u>DUTIES BRONZE PUBLIC ORDER TACTICAL ADVISOR</u> You will advise the Police Forward Commander in relation to the tactical deployment of available resources having regard to the ongoing or anticipated occurrences. Perform duty alongside the Bronze Commander. <u>PSU COMMANDERS</u> You, utilising appropriate Radio talk group will be in Command three 1-7 Serials, and will respond to incidents as required by Bronze. You will ensure that all serials are fully briefed and aware of their duties and responsibilities. You must be fully conversant with emergency contingency plans applicable and attached to this Operational Order. RESTRICTED
---	---

RESTRICTED

Match No. 19 STAFFORDSHIRE POLICE Sheet No. 2
Stoke City -v- Newcastle United Saturday, 11th April, 2009 Category 'C'

When permission has been given for a Serial to stand down, it will return to the briefing venue and await dismissal by their Sector Leader who will obtain authority from Silver Control.

SECTOR:- INTELLIGENCE CELL, SPOTTERS, EVIDENCE GATHERING & PRISONER TRANSPORTATION

CALL SIGN	LOCATION	DIVISION	PERSONNEL
INTEL CELL	INTELLIGENCE CELL OPERATIVES	S-O-T S-O-T	D. SGT PC
LICENSING	DIVISIONAL LICENSING OFFICER	S-O-T	SGT
SPOTTER 1	SPOTTER (AS REQUIRED) (New Spotter) VISITING SPOTTER	S-O-T S-O-T NORTHUMBRIA	PC PC SGT
SPOTTER 2	SPOTTER (TOWN & RAIL) VISITING SPOTTER	S-O-T NORTHUMBRIA	PC PC
SPOTTER 3	SPOTTER (TOWN & RAIL) VISITING SPOTTER	PROT. SERVICES NORTHUMBRIA	PC PC
EGT 1	EVIDENCE GATHERING TEAM	S-O-T S-O-T	PC PC
EGT 2	EVIDENCE GATHERING TEAM	S-O-T S-O-T	PC PC
CAGED CARRIER 1	CAGED CARRIER DRIVER ESCORT OFFICER	CHASE S-O-T	PC PC
CAGED CARRIER 2	CAGED CARRIER DRIVER ESCORT OFFICER	PROT. SERVICES S-O-T	PC PC

AIRWAVE RADIO TALK GROUPS:-
PUBLIC ORDER RESOURCES: 485 FOOTBALL 1
INTELLIGENCE CELL: 486 FOOTBALL 2 & Tel. 01785 23 2975
ROAD CRIME TEAM: 487 FOOTBALL 3

I certify that all Officers in my Sector are accounted for.
Signed.....Rank.....No.....Sector Leader
HAND THIS OPERATIONAL ORDER IN AT THE END OF THE MATCH.

RESTRICTED

RESTRICTED

Sheet No. 2a

INTELLIGENCE CELL, SPOTTERS, EVIDENCE GATHERING & PRISONER TRANSPORTATION

DUTIES INTELLIGENCE OPERATION
Provide an Intelligence function in relation to the Policing Operation for this Football match.
Ensure that All intelligence is dealt with in accordance with normal procedures and disseminate to Silver.

DUTIES SPOTTERS - DURATION OF MATCH
Deployments as required by Bronze.
Keep Silver Control fully up-dated in relation to incidents developing and movements of known trouble makers.
Work in conjunction with any visiting spotters.

485 FOOTBALL 1
Maintain regular contact with the Intelligence Cell in order to provide and receive relevant intelligence throughout the Operation.

DUTIES CAGED CARRIERS
If not deployed away from the Stadium, take up a position adjacent to the stadium detention room, outside the South Stand. Convey any persons detained to the Northern Area Custody Facility.

485 FOOTBALL 1

RESTRICTED

RESTRICTED

Match No. 19
Stoke City -v- Newcastle United
Saturday, 11th April, 2009
Sheet No. 3
Category 'C'

When permission has been given for a Serial to stand down, it will return to the briefing venue and await dismissal by their Sector Leader who will obtain authority from Silver Control.

POLICE SUPPORT UNIT No. 1 (RED COLOURED ARMBANDS)

CALL SIGN	LOCATION	DIVISION	PERSONNEL
BRONZE 1	FORWARD COMMANDER	NORTH STAFFS	INSP
	SHADOW FORWARD COMMANDER	PROT. SERVICES	INSP
YF 1 (RED)	P.S.U. COMMANDER	S-O-T	INSP
YF 1A	1 SGT 7 PC SERIAL WITH MOBILE CAPABILITY	S-O-T	SGT PC PC PC PC PC PC PC PC PC PC
	HANLEY CARRIER	S-O-T	
YF 1B	1 SGT 7 PC SERIAL WITH MOBILE CAPABILITY	PROT. SERVICES	SGT PC PC PC PC PC PC PC PC PC PC
	T.S.T. CARRIER	PROT. SERVICES	
YF 1C	1 SGT 7 PC SERIAL WITH MOBILE CAPABILITY	PROT. SERVICES	SGT PC PC PC PC PC PC PC PC PC PC
	T.S.T. CARRIER	PROT. SERVICES	

AIRWAVE RADIO TALK GROUPS:-

PUBLIC ORDER RESOURCES: 485 FOOTBALL 1
INTELLIGENCE CELL: 486 FOOTBALL 2 & Tel. 01785 23 2975
ROAD CRIME TEAM: 487 FOOTBALL 3

I certify that all Officers in my Sector are accounted for.

Signed.....Rank.....No.....Sector Leader
HAND THIS OPERATIONAL ORDER IN AT THE END OF THE MATCH.

RESTRICTED

RESTRICTED

BRONZE 1

OBJECTIVES

- Prevent confrontations between rival supporters
- Respond to public disorder in accordance with policy as directed by Silver making arrests where possible and dispersing where not, gaining evidence for any post event enquiry
- To ensure officers engage with both home and away supporters, and act proportionally in their duties
- Provide resources in support of the traffic management plan
- Commence duties in the Town Centre particular attention to:

Licensed premises (Including Staffs Uni. Bar)
Shuttle Bus operation
Stoke Railway Station

- As kick-off time approaches re-deploy towards the Stadium Site

- If deployed onto/into Club premises, support the Club's Stewarding Operation
- Attend half time briefing

- Respond to disorder adjacent to the Stadium and in particular the perimeter area of the away fans coach park

- Release resources for the Town Centre as soon as practicable

RESTRICTED

RESTRICTED

Match No. 19
Stoke City -v- Newcastle United
Saturday, 11th April, 2009
Category 'C'

Sheet No. 4

STAFFORDSHIRE POLICE

When permission has been given for a Serial to stand down, it will return to the briefing venue and await dismissal by their Sector Leader who will obtain authority from Silver Control.

POLICE SUPPORT UNIT No. 2 (GREEN COLOURED ARMBANDS)

CALL SIGN	LOCATION	DIVISION	PERSONNEL
BRONZE 1	FORWARD COMMANDER	NORTH STAFFS	INSP
	SHADOW FORWARD COMMANDER	PROT. SERVICES	INSP
YF 2 (GREEN)	P.S.U. COMMANDER	NORTH STAFFS	SGT
YF 2A	1 SGT 7 PC SERIAL WITH MOBILE CAPABILITY	NORTH STAFFS NORTH STAFFS NORTH STAFFS NORTH STAFFS CHASE CHASE CHASE	SGT PC PC PC PC PC PC
YF 2B	1 SGT 7 PC SERIAL WITH MOBILE CAPABILITY	S-O-T S-O-T S-O-T S-O-T S-O-T CHASE CHASE	SGT PC PC PC PC PC PC
	S-O-T CARRIER		
YF 2C	1 SGT 7 PC SERIAL WITH MOBILE CAPABILITY	NORTH STAFFS NORTH STAFFS NORTH STAFFS NORTH STAFFS NORTH STAFFS NORTH STAFFS	SGT PC PC PC PC PC
	NORTH STAFFS CARRIER		

AIRWAVE RADIO TALK GROUPS:-

PUBLIC ORDER RESOURCES: 485 FOOTBALL 1
INTELLIGENCE CELL: 486 FOOTBALL 2 & Tel: 01785 23 2975
ROAD CRIME TEAM: 487 FOOTBALL 3

I certify that all Officers in my Sector are accounted for.

Signed Rank No. Sector Leader

HAND THIS OPERATIONAL ORDER IN AT THE END OF THE MATCH.

RESTRICTED

RESTRICTED

BRONZE 1

OBJECTIVES

- Prevent confrontations between rival supporters
- Respond to public disorder in accordance with policy as directed by Silver making arrests where possible and dispersing where not, gaining evidence for any post event enquiry
- To ensure officers engage with both home and away supporters, and act proportionally in their duties
- Provide resources in support of the traffic management plan
- Commence duties in the Town Centre particular attention to:

PRE MATCH

Licensed premises (Including Staffs Uni. Bar)
Shuttle 'Bus operation
Stoke Railway Station

- As kick-off time approaches re-deploy towards the Stadium Site

DURING MATCH

- If deployed onto/into Club premises, support the Club's Stewarding Operation
- Attend half time briefing

POST MATCH

- Respond to disorder adjacent to the Stadium and in particular the perimeter area of the away fans coach park
- Release resources for the Town Centre as soon as practicable

RESTRICTED

RESTRICTED

Match No. 19
Stoke City -v- Newcastle United
Saturday, 11th April, 2009
Sheet No. 5
Category 'C'

When permission has been given for a Serial to stand down, it will return to the briefing venue and await dismissal by their Sector Leader who will obtain authority from Silver Control.

POLICE SUPPORT UNIT No. 3 (BLUE COLOURED ARMBANDS)

CALL SIGN	LOCATION	DIVISION	PERSONNEL
BRONZE 1	FORWARD COMMANDER	NORTH STAFFS	INSP
	SHADOW FORWARD COMMANDER	PROT. SERVICES	INSP
YF 3 (BLUE)	P.S.U. COMMANDER	S-O-T	INSP
YF 3A	1 SGT 7 PC SERIAL WITH MOBILE CAPABILITY	S-O-T	SGT PC PC PC PC PC PC
	S-O-T CARRIER	S-O-T	PC PC PC PC
YF 3B	1 SGT 7 PC SERIAL WITH MOBILE CAPABILITY	TRENT VALLEY	SGT PC PC PC PC PC PC
	TRENT VALLEY CARRIER	TRENT VALLEY	PC PC PC PC PC PC
YF 3C	1 SGT 7 PC SERIAL WITH MOBILE CAPABILITY	CHASE	SGT PC PC PC PC PC PC
	CHASE CARRIER	CHASE	PC PC PC PC PC PC

AIRWAVE RADIO TALK GROUPS:-

PUBLIC ORDER RESOURCES: 485 FOOTBALL 1
INTELLIGENCE CELL: 486 FOOTBALL 2 & Tel. 01785 23 2975
ROAD CRIME TEAM: 487 FOOTBALL 3

I certify that all Officers in my Sector are accounted for.

Signed Rank No Sector Leader
HAND THIS OPERATIONAL ORDER IN AT THE END OF THE MATCH.

RESTRICTED

RESTRICTED

BRONZE 1

OBJECTIVES

DURATION OF MATCH

- Prevent confrontations between rival supporters
- Respond to public disorder in accordance with policy as directed by Silver making arrests where possible and dispersing where not, gaining evidence for any post event enquiry
- To ensure officers engage with both home and away supporters, and act proportionally in their duties
- Provide resources in support of the traffic management plan

PRE MATCH

- Commence duties in the Town Centre particular attention to:

Licensed premises (Including Staffs Uni. Bar)
Shuttle 'Bus operation
Stoke Railway Station

- As kick-off time approaches re-deploy towards the Stadium Site

DURING MATCH

- If deployed onto/into Club premises, support the Club's Stewarding Operation
- Attend half time briefing

POST MATCH

- Respond to disorder adjacent to the Stadium and in particular the perimeter area of the away fans coach park
- Release resources for the Town Centre as soon as practicable

RESTRICTED

RESTRICTED

Match No. 19
Stoke City -v- Newcastle United
Saturday, 11th April, 2009
Sheet No. 6
Category 'C'

When permission has been given for a Serial to stand down, it will return to the briefing venue and await dismissal by their Sector Leader who will obtain authority from Silver Control.

SECTOR:- DOG SUPPORT GROUP

CALL SIGN	LOCATION	DIVISION	PERSONNEL
BRONZE 1	FORWARD COMMANDER	NORTH STAFFS	INSP
	SHADOW FORWARD COMMANDER	PROT. SERVICES	INSP
DOG 1*	DOG SUPPORT	PROT. SERVICES	PC
		PROT. SERVICES	PC
DOG 2*	DOG SUPPORT	PROT. SERVICES	PC
		PROT. SERVICES	PC
DOG 3*	DOG SUPPORT	PROT. SERVICES	PC
		PROT. SERVICES	PC
DOG 4*	DOG SUPPORT	PROT. SERVICES	PC
		PROT. SERVICES	PC

* DOG HANDLERS INSTRUCTIONS

DOG HANDLERS Will only use dogs in accordance with Force Weekly Orders (F.W.O. 221/93)

- The DOG HANDLER is responsible for the use of the dog based on their knowledge, experience and training.
- Dogs can be used to patrol the periphery of serious disorder, to contain an area.
- Dogs can be used to confront a hostile crowd with a display of strength in order to prevent riotous behaviour to support foot personnel dispersing a hostile crowd. Only in **EXTREME** circumstances can they be used to disperse a hostile crowd. A warning **MUST** be given.
- Dogs will not enter the ground except on the specific order of the Silver Police Commander.
- Dog Handlers will brief the Officer who accompanies them during their football duties, as to their responsibilities.

AIRWAVE RADIO TALK GROUPS:-

PUBLIC ORDER RESOURCES: 485 FOOTBALL 1
INTELLIGENCE CELL: 486 FOOTBALL 2 & Tel: 01785 23 2975
ROAD CRIME TEAM: 487 FOOTBALL 3

I certify that all Officers in my Sector are accounted for.

Signed.....Rank.....No.....Sector Leader
HAND THIS OPERATIONAL ORDER IN AT THE END OF THE MATCH.

RESTRICTED

RESTRICTED

BRONZE 1

OBJECTIVES

DURATION OF MATCH

- Prevent confrontations between rival supporters
- Respond to public disorder in accordance with policy as directed by Silver making arrests where possible and dispersing where not gaining evidence for any post event enquiry
- To ensure officers engage with both home and away supporters, and act proportionally in their duties
- Provide resources in support of the traffic management plan

PRE MATCH

- Commence duties in the Town Centre particular attention to:
 - Licensed premises (Including Staffs Uni. Bar)
 - Shuttle 'Bus operation
 - Stoke Railway Station

DURING MATCH

- As kick-off time approaches re-deploy towards the Stadium Site
- If deployed onto/into Club premises, support the Club's Stewarding Operation
- Attend half time briefing

POST MATCH

- Respond to disorder adjacent to the Stadium and in particular the perimeter area of the away fans coach park
- Release resources for the Town Centre as soon as practicable

RESTRICTED

Match No. 19		STAFFORDSHIRE POLICE		Sheet No. 7
Stoke City -v- Newcastle United		Saturday, 11 th April, 2009		Category 'C'
When permission has been given for a Serial to stand down, it will return to the briefing venue and await dismissal by their Sector Leader who will obtain authority from Silver Control.				
SECTOR:- BRITANNIA STADIUM TRAFFIC MANAGEMENT SCHEME				
CALL SIGN	PRE. MATCH	POST MATCH	PERSONNEL	
BRONZE 1	FORWARD COMMANDER	NORTH STAFFS	INSP	
SX 9	TRAFFIC MANAGEMENT PLAN SUPERVISION		SGT	
SX 9A	ASSIST WITH PUB BUS PARKING GORDON BANKS DRIVE AREA (KIV possible control of A50 bridge lights required)	MANUAL CONTROL TRAFFIC LIGHT SYSTEM A50 BRIDGE (Precedence to vehicles leaving site)	SC	
SX 9B	ASSIST WITH PUB BUS PARKING GORDON BANKS DRIVE AREA	ROAD CLOSURE. GORDON BANKS DRIVE JUNC. GEORGE EASTHAM AVENUE	SO	
SX 9C	ASSIST TRAFFIC FLOW GREENS SPORTS CLUB ENTRANCE (Cars waiting to enter to queue on offside of road).	ROAD CLOSURE STANLEY MATTHEWS WAY JUNC. GORDON BANKS JUNC. (ALL traffic along Gordon Banks Drive ONLY).	SC	
SX 9D	GORDON BANKS DRIVE (Cul-de-Sac PART) ASSIST TRAFFIC FLOW	ROAD CLOSURE. STANLEY MATTHEWS WAY JUNC. DENNIS VIOLETT AVENUE (DVA). (Traffic from D.V.A. turns left to Newstead. Traffic from SCFC goes up D.V.A. or towards Newstead).	SC	
AIRWAVE RADIO TALK GROUPS:-				
PUBLIC ORDER RESOURCES: 485 FOOTBALL 1 INTELLIGENCE CELL: 486 FOOTBALL 2 & Tel. 01785 23 2975 ROAD CRIME TEAM & TRAFFIC MANAGEMENT: 487 FOOTBALL 3				
I certify that all Officers in my Sector are accounted for.				
Signed.....Rank.....No.....Sector Leader				
HAND THIS OPERATIONAL ORDER IN AT THE END OF THE MATCH.				
RESTRICTED				

Sheet No. 7a		Sector – <u>TRAFFIC MANAGEMENT PLAN.</u>		RESTRICTED	
DUTIES SX 9		DURATION		487 FOOTBALL 3	
		Co-ordinate at the direction of the Bronze Commander the deployment of Resources allocated to the Traffic Management Plan for the Site.			
TRAFFIC MANAGEMENT PLAN – AIMS & OBJECTIVES.					
1. Ensure the safety of all road users particularly pedestrians					
2. Ensure vehicles are parked in a safe and legal position in order to improve road safety.					
3. Ensure traffic leaves the area as efficiently as possible, to return the area to normality as quickly as possible, following the match / event.					
RESOURCE COMMAND					
This Traffic Management Plan forms part of any main Operation mounted for the match / event taking place at the Stadium, and is an integral part thereof.					
GENERAL RESPONSIBILITIES					
PRE. MATCH					
1. Deployments of resources to monitor, prevent and enforce parking particularly on the A50 and A500 Slip Roads.					
2. The drop off location for Cars and Taxis delivering fans is in Tony Waddington Place adjacent to the Harvester & Holiday Inn Hotel					
3. Prevention of parking by all vehicles, giving advice to motorists including, 'Disabled Blue Badge' holders in Stanley Matthews Way, Gordon Banks Drive, George Eastham Avenue and Dennis Violet Avenue.					
4. The closure of Gordon Banks Drive, westbound (towards the Stadium) between Stanley Matthews Way and George Eastham Avenue, in order to allow local 'pub' busses to drop off and Park in Gordon Banks Drive. (Busses only allowed).					
POST MATCH					
5. All Cars on Stoke City's South and Trent Car Parks to TURN RIGHT ONLY and travel towards Newstead.					
6. The Pick up location for Cars and Taxis collecting fans is in Tony Waddington Place adjacent to the Harvester & Holiday Inn Hotel					
7. Greater use of exits at Newstead and the A50 Bridge link road.					
8. Six physical road closure points will be used, Stanley Matthews Way, and Gordon Banks Drive will be restricted to 'busses only, in order to provide a safer area for pedestrians.					
9. Egress from the site via the A50 at The Harvester will be restricted to busses only, with all cars leaving either via Newstead or the A50 Bridge link road.					
RESTRICTED					

RESTRICTED

Match No. 19
Stoke City -v- Newcastle United
Saturday, 11th April, 2009
Category 'C'

Sheet No. 9

When permission has been given for a Serial to stand down, it will return to the briefing venue and await dismissal by their Sector Leader who will obtain authority from Silver Control.

SECTOR:- ROAD CRIME TEAM RESOURCES

CALL SIGN	LOCATION	DIVISION	PERSONNEL
BRONZE 1	FORWARD COMMANDER	NORTH STAFFS	INSP
TM 04	ROAD CRIME TEAM COMMANDER	PROTECTIVE SERVICES	SGT
TM 52	MOTORCYCLE	PROTECTIVE SERVICES	PC
TM 55	MOTORCYCLE	PROTECTIVE SERVICES	PC
TM 56	MOTORCYCLE	PROTECTIVE SERVICES	PC
TM 57	MOTORCYCLE	PROTECTIVE SERVICES	PC
TM 62	MOTORCYCLE	PROTECTIVE SERVICES	PC
TM 63	MOTORCYCLE	PROTECTIVE SERVICES	PC
TM 65	MOTORCYCLE	PROTECTIVE SERVICES	PC
TM 67	MOTORCYCLE	PROTECTIVE SERVICES	PC

N.B.

The Double Decker busses operated on Stoke City FC home games are full size vehicles with a height of 14' 6" they WILL NOT travel under Stoke Road Railway Bridge.

AIRWAVE RADIO TALK GROUPS:-

PUBLIC ORDER RESOURCES: 485 FOOTBALL 1
INTELLIGENCE CELL: 486 FOOTBALL 2 & Tel. 01785 23 2975
ROAD CRIME TEAM & TRAFFIC MANAGEMENT: 487 FOOTBALL 3

I certify that all Officers in my Sector are accounted for.

Signed.....Rank.....No.....Sector Leader
HAND THIS OPERATIONAL ORDER IN AT THE END OF THE MATCH.

RESTRICTED

RESTRICTED

Sheet No. 9a

PROTECTIVE SERVICES ROAD CRIME TEAM DEPLOYMENTS.

N.B.

The Double Decker busses operated on Stoke City FC home games are full size vehicles with a height of 14' 6" they WILL NOT travel under Stoke Road Railway Bridge.

ROAD CRIME SUPERVISION

Command the road crime team operation as directed by Silver.

Arrange for motorcycles to patrol the main routes around the Stadium, giving particular attention to the routes being used by the visiting supporters.

Any coaches or hire vans to be directed/assisted to the stadium coach park off the A50.
Arrange for the traffic flows to be monitored. Silver Control updated in relation to potential problems.

DURING MATCH

Standby at Stoke Police Station.

AFTER MATCH

Assist away supporters coaches away from the immediate area of the stadium only unless directed otherwise by Silver Control.

MOTORCYCLE PATROL

Patrol the primary routes as directed by TM Supervision.

DUTIES TM Motorcycles

487 FOOTBALL 3

RESTRICTED

RESTRICTED

Match No. 19 STAFFORDSHIRE POLICE Sheet No. 10
Stoke City -v- Newcastle United Saturday, 11th April, 2009 Category 'C'

When permission has been given for a Serial to stand down, it will return to the briefing venue and await dismissal by their Sector Leader who will obtain authority from Silver Control.

SECTOR:- C.I.D. REPORTED CRIME INCIDENTS AND PRISONER INTERVIEW OFFICERS

CALL SIGN	LOCATION	DIVISION	PERSONNEL
SX 21	INTERVIEW TEAM 1	S-O-T	DC
		S-O-T	DC
SX 22	INTERVIEW TEAM 2	S-O-T	DC
		S-O-T	DC

BAIL DATES:-

(Dates designed to keep opposing fans separate at Court).

STOKE SUPPORTERS at 0930 Hrs on Tuesday, 21ST APRIL, 2009

AWAY SUPPORTERS at 0930 Hrs on Wednesday, 22ND APRIL, 2009

AIRWAVE RADIO TALK GROUPS:-

PUBLIC ORDER RESOURCES: 485 FOOTBALL 1
INTELLIGENCE CELL: 486 FOOTBALL 2 & Tel 01785 23 2975
ROAD CRIME TEAM: 487 FOOTBALL 3

I certify that all Officers in my Sector are accounted for.

Signed.....Rank.....No.....Sector Leader
HAND THIS OPERATIONAL ORDER IN AT THE END OF THE MATCH.

RESTRICTED

Sheet 10a

RESTRICTED

C.I.D. Operation

DUTIES SX21 SX22
485 FOOTBALL 1

Throughout the Duration of the match operation:

In order to provide support to the Match Objectives set by Silver to Bronze, carryout duties as below:

At commencement of duty Contact The Britannia Silver Control Room on Ext'n. 5650 and or Radio Talk Group 485 Football 1 to book onto the Operation, then if not given any other tasks go directly to the Britannia Stadium Detention Room.

1. Monitor arrests, and ensure witnesses evidence is not lost
2. Provide where appropriate additional Detainee transportation.
3. Provide the capability to respond if directed to Football related reported crime.
4. Ensure you maintain Radio Contact with Silver Control throughout the Operation, on talk group 485 football 1.
5. Carry out interview, documentation and process issues in relation to football operation arrests, at the Northern Area Custody Facility.

N.B.
Ensure Intelligence gathering contact is made with ALL Football related prisoners. Enlist the assistance of the Covert Policing Unit (source handlers) as appropriate.

STOKE CITY FANS AND AWAY FANS ARRESTED WILL BE DEALT WITH AT THE N.A.C.F. ETRURIA.

RESTRICTED

RESTRICTED

Match No. 19

STAFFORDSHIRE POLICE

Stoke City -v- Newcastle United

Saturday, 11th April, 2009

Category 'C'

STANDBY PERSONNEL

YF 1 (RED)	YF 1 YF 1A YF 1B YF 1C	INSP SGT SGT SGT	
YF 2 (GREEN)	YF 2 YF 2A YF 2B YF 2C	SGT SGT SGT SGT	
YF 3 (BLUE)	YF 3 YF 3A YF 3B YF 3C	INSP SGT SGT SGT	
EGT's	EGT 1 EGT 2	PC PC	
DOG SUPPORT GROUP	DOG 1 DOG 2 DOG 3 DOG 4	PC PC PC PC	

RESTRICTED

RESTRICTED

PITCH INVASION DEPLOYMENT

Britannia Stadium

Stoke City -v- Newcastle United

Saturday, 11th April, 2009

N.B. Bronze 1 will identify at an early stage, the Police Resources that are required to be utilised in the event of a Pitch Invasion deployment being required to be put into place.

Newcastle United fans are located in blocks 37, 38, 39 & 40 of the South Stand (nearest to the players tunnel) In the event of officers being deployed into the ground because of a pitch invasion or imminent pitch invasion all efforts will be directed towards preventing opposing groups of supporters coming into contact with each other.

In the event of a pitch Invasion from Stoke City Fans they undoubtedly **MAKE towards the PLAYERS TUNNEL, which is adjacent to the away fans location.** The priority will be to retain the away supporters within the South Stand.

Foot Patrols will take up position on the pitch side track at the South ('Seat' cars sponsored) away supporters Stand immediately in front of and facing the visiting supporters. **STANDING 1 METER AWAY FROM PERIMETER WALL.**

Dog Handlers will **Only** enter the Stadium if specifically directed to do so, and for containment purposes. The use of police dogs as a dispersal tactic will be a last resort, to prevent an escalation to serious violence and/or disorder

Officials, players and ball boys will be given time to leave the playing area. (The Referee will have been suitably briefed by the Club, and if available Bronze 1 prior to the commencement of the game).

In the event of spectators who have unlawfully entered onto the playing area advancing towards the visiting supporters, an appropriate warning will be given by use of the Club's Public Address system, and if this has no effect and circumstances make it necessary, Police Officers will be directed to challenge these spectators. If it become necessary to consider dispersing this crowd, a further warning will be relayed to them. Then further police resources will be deployed in order to support the initial pitch invasion deployment and in order to effect arrests on the pitch area.

Where possible, all pitch invasion deployments will be made by the Ground Commander, Bronze 1. If effective control is lost, owing to the prevailing circumstances, Silver Control will direct resources from the vantage point of the match control room.

RESTRICTED

GENERAL INSTRUCTIONS - STOKE CITY F.C.

ALL OFFICERS TO BE FULLY AWARE OF THE EMERGENCY EVACUATION PROCEDURES AS CONTAINED ON THE RED COLOURED SHEET IN THIS OPERATIONAL ORDER.

ALL Police Officers engaged in football duty MUST wear yellow reflective jackets, WITH ID NUMBERS / BADGES OF RANK PROPERLY DISPLAYED, and Patrol Vests where issued.

COMMUNICATIONS

Resources will utilise Airwave Radio Talk groups as notified, generally 485 FOOTBALL 1 and 486 FOOTBALL 2 are used for Public Order Resources dependent upon the Category of the match. Any additional talk groups to be utilised will be notified.

In the event of a serious incident taking place Officers **NOT** engaged on that incident **MAY** be required to change to another Airwave Talk Group (You will be advised) thus leaving the original talk group free for the incident.

In the event of a Command Radio Talk Group being required whereby **SILVER CONTROL** requires to communicate solely with Commanders, Controllers will instruct that all commanders/supervisors, or any particular such call sign(s), will change to 489 FOOTBALL 5

VISITING SUPPORTERS

The SOUTH STAND is reserved for VISITING SUPPORTERS ONLY.

GROUND REGULATIONS/ARRESTS/EJECTIONS

POLICE OFFICERS WILL NOT EJECT PERSONS FROM THE STADIUM.

All Officers must be conversant with Stoke City F.C. Ground Regulations and fully support Club Stewards in their enforcement, which is the responsibility of the Club Stewards.

Ejections from the Ground BY STEWARDS will be made via the NEAREST SAFE exit.

All persons arrested inside the Ground or on its perimeter to be presented to the Ground Detention Room Sergeant, accompanied by the Arresting Officer.
Town arrests to be presented to the Ground Detention Room Sergeant or Police Station Custody Officer, with the Arresting Officer.

OVERCROWDING

All Officers engaged on duties at the Ground must be alert as to the importance of overcrowding, if any such conditions are found or expected to occur, the Officer **MUST** inform Control giving the location, and will take immediate steps within his capabilities either by preventing further ingress or egress of spectators as the case may be, or by evacuating spectators to less crowded areas.

CLOSURE OF TURNSTILES - CAPACITY CROWDS

When the number of spectators in any area is nearing capacity **SILVER CONTROL** may direct the closure of turnstiles. Where such instruction is given it will be necessary to close turnstiles in sequence which should allow those already queuing to enter the ground until only one turnstile remains open. This turnstile should then be closed once the capacity figure for that area is reached.

Any closure of turnstiles will be arranged by The Club.

FIRST AID

The main First Aid room is situated in the East Stand at the South end. It is manned by Staffordshire Ambulance trust, a further first aid room is contained in the West Stand (North end) and is manned by St. John Ambulance personnel.

St. Johns Ambulance personnel can also be located at the track side in all four corners of the pitch.

Silver Control is in contact with The Crowd Doctor, West Midlands Ambulance & St Johns Ambulance personnel through out the Operation.

EMERGENCY EQUIPMENT

All the major facilities of the Match Control Room are protected by emergency back up power. Bolt croppers and hand held loud hailer are available for deployment from the Match Control Room.

TURNSTILES & TICKET OFFICES

In the event that large queues develop at turnstiles, or ticket offices, they are to be organised in such a way to prevent obstruction. Regular reports are to be made to **SILVER CONTROL** regarding numbers queuing, especially during the 20 minutes prior to kick-off time.

HOME FANS ARE REQUIRED TO ENTER THE GROUND WITH A TICKET PURCHASED EITHER IN ADVANCE OR BEFORE APPROACHING THE TURNSTILES. FROM EITHER OF THE GROUND TICKET OFFICES, EXCEPT TURNSTILES 15 - 17 IN THE NORTH (BOOTHEN END) STAND WHICH WILL ACCEPT CASH.
Away fans usually can pay cash at their turnstiles, except on ALL TICKET games.

C.C.T.V.

There is a comprehensive C.C.T.V. system installed, covering both inside the Ground, including all concourses, its perimeter, and approach routes to the ground.

PUBLIC ADDRESS SYSTEM

Two separate systems are available - The Main System for the general Ground areas, and The Outside System for the perimeter of the Ground

PARKING ARRANGEMENTS

There are 650 car parking spaces at the stadium, served by the A50 entrance, plus parking for 30 visitors coaches and hire vans etc.

The other parking areas are 1600 spaces on the South and Trent car parks located off Stanley Matthews Way, below the Audi garage dealership.

Off street parking in the Sideway area, from where spectators have a 15 minute walk along the footpath leading from the Incinerator, over the canal and railway line on the west side of the ground.

LIQUOR LICENSING

Alcohol is available in all areas of the Ground before the match, and for the period 15 minutes before half time to the start of the second half. On some matches also after the game for 30 mins in HOME areas only.

In addition the upper concourses in the main West Stand (Premier Club) and the 'Delliah's' Bar, situated outside the Ground at the junction of the North and East Stands can open after match.

C.S. INCAPACITANT SPRAY.

N.B. The use of C.S. Incapacitant spray inside the stadium, **MUST BE IN ACCORDANCE WITH OFFICERS TRAINING.**
Its use in confined, restricted or crowded areas could have a serious effect on 'innocent' persons in these situations.

THE EMERGENCY CIRCULATION AREA OF THE GROUND AND EMERGENCY ACCESS via STANLEY MATTHEWS WAY TO THE A5035 MUST BE MAINTAINED AT ALL TIMES.

STANDBY DUTIES - STOKE CITY F.C.

All Officers retained outside the Stadium on the Emergency Vehicles parking area form the Standby contingent and will take up a position as soon as possible, and in any event 15 minutes after the kick-off, and will remain in situ until the end of the game or until otherwise deployed elsewhere. They will be freed to take up their nominated duties after the game only on the specific direction of Silver Control.

Any incident or involvement which may delay officers nominated for standby duties, taking up their position MUST be relayed to Silver Control immediately.

Serial / PSU Commanders will assume nominal charge of their allocated resources on Standby duty outside the Stadium until any deployment of officers is made. All relevant vehicles will be parked in positions so as not to compromise access, particularly emergency access.

In the event of any indication that a pitch invasion is imminent, the following deployments will be made:-

FOOT OFFICERS will be directed to enter the Stadium via The gates at the junction of the South Stand and the main West Stand and take up position adjacent to the players tunnel.

Should a pitch invasion take place, all personnel will be directed to take up position on the pitch side track in front of the South Stand, which contains the visiting teams supporters.

Dependent upon events taking place within the Stadium it may be necessary to deploy Officers along the track at the main West Stand and at the East Stand.

Dog Handlers if in attendance, will only enter the stadium on the instructions of the Silver Police Commander.

Match officials, players and ball boys must be given every assistance to leave the playing area. The Referee and the assistant referees will have been briefed before the game by the Club.

All efforts will be made to prevent opposing groups of spectators coming into contact with one another. Where possible all deployments will be directed by the Bronze Stadium Commander who will have responsibility for events within the Stadium.

The Main intention, in the event of a Pitch Invasion, is to attempt to safely contain the visiting fans within their seated area.

PORT VALE F.C.
&
STOKE CITY F.C.

EMERGENCY INCIDENT CODE WORDS

IN ADDITION TO THE EMERGENCY EVACUATION PROCEDURE CONTAINED ON THE RED COLOURED SHEET WITHIN THIS OPERATIONAL ORDER THE FOOTBALL CLUBS WILL USE THE FOLLOWING CODE WORDS.

THESE ARE DESIGNED TO PREVENT PANIC OR PROBLEMS WITH MEMBERS OF THE PUBLIC OVER HEARING POTENTIALLY IMPORTANT MESSAGES.

CODE RED.

ANY INCIDENT INVOLVING FIRE OR FIRE ALARM SYSTEM AT THE GROUND WILL BE REFERRED TO AS CODE RED.

CODE BLACK.

ANY INCIDENT INVOLVING A SUSPECT PACKAGE OR BOMB CALL WILL BE REFERRED TO AS CODE BLACK.

THE CLUB HAS COMPREHENSIVE CONTINGENCY PLANS TO DEAL WITH SUCH INCIDENTS AND THESE WOULD COMPLEMENT STAFFORDSHIRE POLICE CONTINGENCY PLANS IN THE EVENT OF IT BEING NECESSARY TO IMPLEMENT THE FORCE PLANS.

EVACUATION PROCEDURES

BRITANNIA STADIUM - STOKE CITY FOOTBALL CLUB

In the event of it being necessary for a part, or all, of the ground to be evacuated, the following procedure will apply.

1. All looks on Emergency and Exit Gates will be removed by Stewards and replaced by a quick release mechanism at the commencement of their duty.
2. Any Steward or Police officer becoming aware of an emergency situation will immediately inform the Match Control Room at the ground.

3. Upon receipt of such a message, the Control Room staff will immediately inform the appropriate agency, i.e., Fire & Rescue, or Ambulance. In the event of it being necessary for evacuation procedures to be implemented arrangements will be made for the following message to be relayed over the grounds public address system, if the game is not in progress:-

"STEWARDS TAKE YOUR POSTS"

If the game is in progress the match play will be suspended by the

PLAYING OF A MUSICAL RECORD

The message or musical record will be the signal to the Stewards and Police Officers that a problem is being experienced. ALL Stewards will take up their respective positions.

The Referee, who will have been briefed by The Club Safety Officer prior to the match, will on hearing the musical record suspend play, and go to the players tunnel to be advised as to the situation.

4. If the decision is taken to facilitate a partial or complete evacuation of the ground, the intention is to open EVERY exit gate so that should any section of the crowd wish to leave they can do so freely. The signal for TO OPEN ALL the exit gates is the following message relayed over the public address system:-

"WILL STEWARDS PLEASE OPEN EXIT GATES TO ALLOW MR WHITE TO LEAVE THE GROUND"

5. If the decision to evacuate part or all the ground is taken a specific message will be relayed over the public address system:-

"WILL ALL SPECTATORS IN

(SPECIFY PART OF THE GROUND)

PLEASE LEAVE THE GROUND IN AN ORDERLY MANNER"

They will be reassured that there is no need to panic.

6. The Silver Police Commander & Club Safety Officer, in consultation with the Referee will decide if the particular situation necessitates the game being abandoned. If the decision is taken to abandon the game the following message will be relayed over the public address system:-

"THE MATCH HAS BEEN ABANDONED. WILL ALL SPECTATORS PLEASE LEAVE THE GROUND IN AN ORDERLY MANNER. YOU WILL BE DIRECTED BY STEWARDS AND POLICE OFFICERS TO SUITABLE DISPERSAL POINTS"

7. Stewards and any available Police officers will then direct spectators out of the ground.

8. The stand down message, which can be used at any time, will be relayed over the public address system in the terms:-

"MR WHITE HAS LEFT THE GROUND"

All exit gates can then be closed and the match could continue.

CRIMINAL INVESTIGATION DEPARTMENT

CONTINGENCY PLAN - MAJOR CRIME, INSIDE STADIUM

An early decision will need to be taken in respect of whether or not the game is to be stopped to enable police to effectively carry out their duties. The stopping or otherwise of the game will have great implications particularly for those phases of the contingency plan outlined at 'A', 'B' and 'C' below.

The phase of the plan would be:-

- A Containment
- B Scene Preservation
- C Identification
- D Accommodation - witnesses
- E Investigation
- F Process

A CONTAINMENT

Will include:-

1. Deployment of Uniform Officers to effect.
2. Senior Detective Officer - arrange CID mobilisation
3. All personnel deployed in relation to it to change from normal match operational radio talk group to a identified dedicated talk group.
4. Establishment of Major Incident Room with HOLMES
5. Consideration of evacuation of unaffected areas of the ground
6. Consideration of stopping the match.

B PRESERVATION OF SCENE

1. Identify scene.
2. Secure with available resources.
3. Scene of Crime manager to take charge at earliest opportunity.
4. Photographer/Forensic Scientist/Scene of Crime Officer to examine and record with well established procedures.

C IDENTIFICATION

1. Use of closed circuit television and E.G.T. officers equipment to record persons present in the crowd.
2. Arrest identified suspects

D ACCOMMODATION

1. Identified witnesses to be channelled off sideways for detailed interview
2. Other spectators, not witnesses, released when identification corroborated.

E INVESTIGATION

To be carried out in accordance with well established Force policy.

SPORTING EVENTS CONTROL OF ALCOHOL (ETC) ACT 1985

As amended.

DESIGNATED GROUND MEANS: Home ground of all soccer clubs who are members of the F.A. or Welsh F.A. (all levels).

DESIGNATED EVENT MEANS: Any match involving any team of a league club, home or abroad. All international matches home or abroad, European Cup, Cup Winners Sup, UEFA Cup matches, home or abroad.

PERIOD OF EVENT: From 2 hours before the published start to 1 hour after the end of the event.

VEHICLE MEANS: Public Service Vehicle, or train, used for principal purpose of carrying passengers to or from a designated event.

PUBLIC SERVICE VEHICLE MEANS: Adapted to carry 8 or more persons and carrying for hire OR not so adapted but carrying for hire at separate fares for reward.

OFFENCES

SECTION 1 (Vehicles Going To And From Designated Events).

1. Operator or his/her servant or agent, hirer or his/her servant or agent, knowingly causing/permitting alcohol to be carried.
2. Person having alcohol in possession on vehicle.
3. Person drunk on vehicle.

SECTION 2 (At The Designated Event).

1. Person having alcohol in possession during period of event and in designated ground in direct view of event.
2. Person having alcohol in possession whilst entering or trying to enter designated ground during period of event.
3. Person being drunk in designated ground during period of event.
4. Person being drunk while entering or trying to enter designated ground during period of event
5. Person having in their possession during periods of event and in designated ground in direct view of event any bottle, can or other portable container (or any part thereof) (including when crushed or broken which is for holding drink (not necessarily alcohol) which is not normally retained after use and which is capable of causing injury (excludes containers for medicine).
N.B. Hard plastic cups are considered to be included.

POLICE POWERS

A Constable may:

1. Enter any part of designated ground during period of event for purposes of enforcing provisions.
2. Search any person he/she has reasonable ground to suspect is committing or has committed an offence.
3. Arrest such a person (Necessity rule top be considered).
4. Stop P.S.V. if offence reasonably suspected.
5. Search P.S.V. or train, if offence reasonably suspected.

FOOTBALL RELATED OFFENCES

FOOTBALL OFFENCES ACT, 1991 AS AMENDED

SECTION 2 – THROWING

It is an offence for a person at a designated football match to throw anything at or towards:-

- a. The playing area, or any area adjacent to the playing area to which spectators are not generally admitted, OR
- b. Any area in which spectators or other persons are or may be present.
Without lawful authority or lawful excuse (which shall be for him to prove).

SECTION 3 – CHANTING

- (1) It is an offence to engage or take part in chanting of an indecent or racist nature at a designated football match.

- (2) For this purpose:

- (a) 'Chanting' means repeated uttering of any words or sounds whether alone or in concert with one or more others.
- (b) 'Of a racist nature' means consisting of or including matter which is threatening, abusive or insulting to a person by reason of his colour, race nationality (including citizenship) or ethnic or national origins.

SECTION 4 – GOING ONTO PITCH OT TRACK

It is an offence for a person at a designated football match to go onto the playing area, or any area adjacent to the playing area to which spectators are not generally admitted, without lawful authority or lawful excuse (which shall be for him to prove).

CRIMINAL JUSTICE AND PUBLIC ORDER ACT, 1994

SECTION 166 - TICKET TOUTS

- (1) It is an offence for an unauthorised person to sell, or offer or expose for sale, a ticket for a designated football match in any public place or place to which the public have access or, in the course of a trade or business, in any other place.

- (2) For this purpose:

- (a) a person is 'unauthorised' unless he is authorised in writing to sell tickets for the match by the home club or by the organisers of the match,
- (b) a 'ticket' means anything which purports to be a ticket; and
- (c) a 'designated football match' means a football match of a description, or a particular football match for the time being designated for the purposes of Part I or Part II of the Football Spectators Act, 1989.

Search Powers - Section 32 P.A.C.E. apply for Persons and premises including Vehicles upon arrest.

GROUND REGULATIONS

Notice: Entry to the Ground is expressly subject to acceptance by the visitor of these Ground Regulations and the rules and regulations of FIFA, UEFA, The Football Association, The F.A. Premier League and The Football League in respect of the relevant competition. The Ground Regulations incorporate the Club's Customer Charter (if any). Entry to the Ground shall constitute acceptance of the Ground Regulations.

"Ground" means this football stadium and all locations owned, occupied or utilised by the Club.

"Club" means this football club. "Match" means any association football match taking place at the Ground.

1. Permission to enter or to remain within the Ground (notwithstanding possession of any ticket) is at the absolute discretion of the Club, any police officer or authorised steward. On no account will admission be granted to a person who is the subject of a current Banning Order.

2. The Club excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons/property in or around the Ground.

3. No guarantees can be given by the Club that a Match will take place at a particular time or on a particular date and the Club reserves the right to reschedule the Match without notice and without any liability whatsoever.

4. In the event of the postponement or abandonment of the Match, refunds (if any) will be made in accordance with the Club's Customer Charter. The Club will have no further liability whatsoever, including (but not limited to) any indirect or consequential loss or damage, such as (but not limited to) loss of enjoyment or travel costs.

5. All persons seeking entrance to the Ground acknowledge the Club's right to search any person entering the Ground and to refuse entry to or eject from the Ground any person refusing to submit to such a search.

6. The following articles must not be brought within the Ground - knives, fireworks, smoke canisters, air-horns, flares, weapons, dangerous or hazardous items, laser devices, bottles, glass vessels, cans, poles and any article that might be used as a weapon and/or compromise public safety. Any person in possession of such items will be refused entry to the Ground.

7. Further, you may not bring into the Ground any sponsorship, promotional or marketing materials save in respect of official club merchandise and/or other football related clothing worn in good faith nor may you offer (either free or for sale by any person) any goods (including literature) of any nature without the express written approval of the Management.

8. The use of threatening behaviour, foul or abusive language is strictly forbidden and will result in arrest and/or ejection from the Ground. The Club may impose a ban for one or more Matches.

8.1 Racial, homophobic or discriminatory abuse, chanting or harassment is strictly forbidden and will result in arrest and/or ejection from the Ground. The Club may impose a ban for one or more Matches.

8.2 The following acts are offences under the Football (Offences) Act 1991, as amended: Conviction may result in a Banning Order being made.

8.2.1 The throwing of any object within the Ground without lawful authority or excuse.

8.2.2 The chanting of anything of an indecent or racist nature.

8.2.3 The entry onto the playing area or any adjacent area to which spectators are not generally admitted without lawful authority or excuse.

9. All persons entering the Ground may only occupy the seat allocated to them by their ticket and must not move from any one part of the Ground to another without the express permission or instruction of any steward, officer of the Club and/or any police officer.

10. Nobody may stand in any seating area whilst play is in progress. Persistent standing in seated areas whilst play is in progress is strictly forbidden and may result in ejection from the Ground.

11. The obstruction of gangways, access ways, exits and entrances, stairways and like places is strictly forbidden. Nobody entering the Ground shall be permitted to climb any structures within the Ground.

12. Football League stadia are smoke-free and smoking is not permitted inside the Ground.

13. Mobile telephones are permitted within the Ground, provided that they are used for personal and private use only.

14. Under the Sporting Events (Control of Alcohol etc) Act 1985, the following are offences for which a person can be arrested by a police officer and conviction could result in a Banning Order being made:

14.1 Attempting to enter the Ground or being inside the Ground whilst drunk;

14.2 Being in possession of any intoxicating liquor, or bottle, can or other portable container and which could cause damage or personal injury, when entering the Ground or in a public area of the Ground from which the event can be directly viewed.

15. Any individual who has entered any part of the Ground designated for the use of any group of supporters to which he does not belong may be ejected from the Ground either for the purposes of his own safety or for any other reason.

16. No person (other than a person who holds an appropriate licence) may bring into the Ground or use within the Ground any equipment, which is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data in relation to the Match or the Ground. Copyright in any unauthorised recording or transmission is assigned (by way of present assignment of future copyright pursuant to section 91 of the Copyright, Designs and Patents Act 1988) to the Club.

17. No goods (including literature) of any nature may be offered either free or for sale by any person within the Ground without the express written permission of the Club.

18. Tickets are not transferable and may not be offered for sale without the prior written permission of the Club. Any tickets offered for sale may be confiscated by any steward, officer of the Club or any police officer.

19. CCTV cameras are in use around and in the Ground and the Club may itself use or pass to the police or any Football Authority, any recordings for use in any proceedings.

20. At all times whilst present in the Ground, persons must comply with any and all instructions of any steward or officer of the Club and/or any police officer. Failure to comply with any instruction may lead to immediate ejection from the Ground.

21. Entry to the Ground signifies your express consent to the use of your actual or simulated likeness in connection with the production, exhibition, advertising or exploitation of any film, video and/or audio recording of the Match, and/or any element thereof in any/all media throughout the World.

22. The Club reserves absolutely the right to eject from the Ground any person failing to comply with any of the Ground Regulations or whose presence within the Ground is, or could, reasonably be construed as constituting a source of danger, nuisance or annoyance to any other person. This could lead to further action by the Club including, but not limited to, the withdrawal of any season ticket (without reimbursement) and other benefits.

23. Entry to the Ground shall constitute acceptance of the Ground Regulations.

Published by The Football League Limited 2007



