

1 **Inequities in health care utilization by people aged 50+: Evidence from 12**  
2 **European countries**

3

4 Abstract

5

6 The aim of this study is to describe the magnitude of educational inequities in the  
7 use of health care services, by people aged 50+, in 12 European countries,  
8 controlling for country-level heterogeneity. We consider four services: having  
9 seen or talked to 1) a general practitioner (GP) or 2) specialist, 3) having been  
10 hospitalized, and 4) having visited a dentist (only for prevention). Data derived  
11 from the SHARE (Survey of Health, Ageing and Retirement in Europe) project, a  
12 cross-national panel that collects information from individuals aged 50 and over.  
13 A Fixed Effects approach is applied, which is a valuable alternative to the  
14 application of conventional multilevel models in country-comparative analysis.  
15 The main findings of this study confirm that there is substantial educational  
16 inequity in the use of health care, although relevant differences arise between  
17 services. A clear pro-educated gradient is found for specialists and dentist visits,  
18 whereas no evidence of educational disparities was found for GP use. On the  
19 other hand, less clear results emerge regarding hospitalizations. However, the  
20 analysis shows that micro-level dimensions, i.e. individual needs and  
21 predisposing and enabling population characteristics, and macro level factors,  
22 i.e. health care system and welfare regime, interact to determine people's use of  
23 health services. It can be concluded that people with more education level have  
24 more resources (cognitive, communicative, relational) that allow them to make

25 more informed choices and take more effective actions for their health goals,  
26 however, the institutional context may modify this relationship.

27

28 Keywords

29 Health care services; Health inequities; Healthcare system; Welfare regimes;  
30 Educational disparities; SHARE project; Fixed Effects approach; European  
31 countries

32

33 Introduction

34

35 The World Health Organization (WHO) recognizes the right to access to health  
36 care as an essential part of human rights. European health systems are based on  
37 the principle of equity (Kelley & Hurst, 2006), understood as the provision of  
38 equal care for equal needs – horizontal equity – both as different treatments for  
39 people with different needs – vertical equity –. In order to attain this goal, most  
40 European countries have achieved universal (or near-universal) coverage of  
41 health care costs for a core set of services, which usually include consultations  
42 with doctors and specialists, tests and examinations, and surgical and  
43 therapeutic procedures. Generally, dental care is partially covered (Paris et al.,  
44 2010).

45 Nevertheless, although most countries aim at offering a universal and equal  
46 healthcare system, this does not easily translate into equal utilization of care  
47 services (European Commission, 2008, p. 75). Many studies have shown that  
48 important differences persist in health care services utilization related to  
49 individuals' demographic and socioeconomic characteristics. If some population

50 groups systematically receive different levels of care for the same needs, then we  
51 can talk about inequity in health care (Braverman, 2003). In this work we use the  
52 concept of inequity rather than inequality. Whitehead (1992) claims that the  
53 term 'inequity' refers to differences that are unnecessary and avoidable but, in  
54 addition, are also considered unfair and unjust.

55 A substantial number of studies has documented income-related inequities  
56 (Devaux, 2013; Devaux & de Looper, 2012; Manderbacka et al., 2009, Masseria  
57 and Giannoni, 2010, van Doorslaer et al., 2004, 2006), educational disparities  
58 (Alberts et al., 1997; Or et al., 2008; Stirbu et al., 2011), social class inequalities  
59 (Palència et al., 2013), or a combination of these and other factors, such as ethnic  
60 group or place of residence (Regidor et al., 2008), in utilization of health care  
61 services. These findings confirm those of studies that have focused on socio-  
62 economic status (SES) as health determinants (Mackenbach et al., 2003;  
63 Wilkinson & Marmot 2003).

64 According to the theory of “fundamental causes” (Link & Phelan, 1995; Phelan et  
65 al., 2010), SES is related to disease outcomes because individuals deploy  
66 resources (such as knowledge, money, power, etc.) to avoid risks and to adopt  
67 protective strategies. Therefore, we can assume that people with greater  
68 resources are better able to use health care services in order to improve their  
69 health than people with lower SES. A lesser utilization of certain health services  
70 may result in poorer health status for the population affected. Inequities in the  
71 use of health care services enhance the risk of disease and increase social  
72 disparities in health, as well as having serious effects in social financial terms  
73 (Dahlgren & Whitehead, 2007). In this perspective, a key resource is education  
74 that we already know to be an excellent predictor of health conditions (Marmot,

75 2005; Muller, 2002; Ross & Wu, 1996). Less educated patients would face  
76 cultural and informational barriers and have a lack of incentives, which explain  
77 their reluctance to use health care (Alberts et al., 1997; Couffinhal et al., 2005).  
78 At the same time, a comparative analysis shows that the degree of inequity in  
79 health care use seems to vary among countries according to different models of  
80 healthcare systems and welfare regimes (Eikemo et al., 2008). Therefore, not  
81 only the individual level but also the contextual level plays an important role in  
82 studying health care services inequities. An efficient health care system, i.e. its  
83 policy, resources and organization, can contribute to the crucial goal of societal  
84 well-being (Figueras, 2009). Wendt (2009), for example, identifies three  
85 fundamental dimensions and related indicators to construct a typology of  
86 healthcare systems: financing, health service provision and regulation. The  
87 construction of types helps to better explain how healthcare systems differ from  
88 each other and, more interesting, it shows how access to healthcare is related to  
89 institutional characteristics that vary among countries (Wendt, 2009, p. 433).  
90 Even different assets of welfare regimes established at the national level can be  
91 associated with macro-economic characteristics and can be accountable for  
92 improving (or not) people's health. Welfare regimes may "decommodify"  
93 individuals to varying degrees and mitigate social vulnerabilities (Esping-  
94 Andersen, 1990; Layte & Whelan, 2002), a condition of weakness exposing  
95 individuals to different risk factors, such as illness, unemployment, etc.  
96 This study focuses on the principle of horizontal equity in the utilization of  
97 health care services. In particular, the aim is to describe the magnitude of  
98 educational disparities in having seen or talked to a general practitioner (GP) or  
99 specialist, having been hospitalized and having visited a dentist (only for routine

100 control or prevention) by people aged 50+, in 12 European countries, controlling  
101 for country-level heterogeneity.

102 Operationalization of variables and analysis of this work are based on  
103 Andersen's model of health care utilization behavior, which was initially  
104 developed in the 1960s (Andersen, 1968), later revised and supplemented (Aday  
105 & Awe, 1997; Aday et al., 2004; Andersen, 1995). This perspective suggests that  
106 people's use of health services is a function of their predisposition to use services  
107 factors, which enable or impede use, and their need of care (Andersen, 1995, p.  
108 1). In this context, micro-level dimensions, that is predisposing (i.e. age, gender,  
109 etc.) and enabling (i.e. education, income, etc.) population characteristics,  
110 individual needs (i.e. health status), personal health practice (i.e. smoking,  
111 drinking, etc.) and macro-level factors, such as healthcare system organization,  
112 interact to determine people's use of health services.

113 The present paper differs in some respects from previous analysis on this issue.  
114 First, it uses data derived from the SHARE (Survey of Health, Ageing and  
115 Retirement in Europe) project, which provides ex-ante and ex-post harmonized  
116 data, whereas many comparative studies on health care utilization use data from  
117 national health interview surveys (Devaux & de Looper 2012; Stirbu et al., 2011;  
118 van Doorslaer et al., 2004, 2006). Second, the sample of the study is composed of  
119 individuals aged 50 and over. It is well documented in the literature that more  
120 socio-economically vulnerable people, as are the elderly, have more frequent  
121 health demand (Dalstra et al., 2006) and this may play a role in structuring  
122 health inequalities. Third, it extends the range of variables specified in the  
123 models investigated to include past period of ill-health and personal health  
124 practices such as physical activity, smoking, drinking, or self care such as regular

125 blood test or blood pressure check, which may affect the chance of using health  
126 care services. Finally, given the limited number of countries available, it applies a  
127 Fixed Effects approach, which is a valuable alternative to the application of  
128 conventional multilevel models in country-comparative analysis. This approach  
129 is useful in analyzing data from international surveys with a low number of  
130 country-level unit and it avoids the country-level omitted variable bias by  
131 controlling for country-level heterogeneity (Möhring, 2012).

132

133 Data

134

135 We used data from SHARE, a cross-national panel database of micro data on  
136 health, socio-economic status and social and family networks of individuals aged  
137 50 and over. We merged 2007 wave 2, which makes available the highest and  
138 complete set of questions on respondent's health, health care use and socio-  
139 economic status and 2009 wave 3 (SHERLIFE), a retrospective survey, which has  
140 collected data on people's life histories interviewed in previous waves. Our  
141 sample covers 12 countries: Sweden, Netherlands, Denmark, Germany, France,  
142 Switzerland, Belgium, Spain, Italy, Greece, Czech Republic and Poland.

143 Individuals retention rate varies among countries (about 60% in Germany and  
144 about 90% in Greece), but no consistent gender or age attrition bias has been  
145 found across SHARE countries (Blom & Schöder, 2011).

146 As known, the reliability of any retrospective survey is based on the accuracy of  
147 collected information. Memory bias can constitute a serious problem in the  
148 analysis of retrospective data. Analysis conducted by Garrouste and Paccagnella  
149 (2011) highlight SHARELIFE data is overall strongly consistent with the

150 information reported at the time of occurrence of the events (with less than 10%  
151 recall errors over all events).

152 After deleting missing cases on the variables of interest, there are 16,431 cases  
153 available for analysis (samples used in analysis by country are shown in Table 1A  
154 of the online Appendix [INSERT LINK TO ON LINE FILES] accompanying this  
155 article).

156

157 Methods

158

159 In the models, the dependent variables are respondent's contacts with general  
160 practitioner and specialist (seen or talk, therefore some of the visits may have  
161 included telephone consultations), with a dentist (seen) only for routine controls  
162 or prevention and overnight hospitalization in specialized wards (medical,  
163 surgical, psychiatric) in the last 12 months. All four dependent variables are  
164 dichotomous (yes, no).

165 It must be emphasized that country comparison in utilization of different care  
166 services requires caution, because some of them are usually guaranteed by the  
167 National Health Service (NHS), such as visits to a GP, whereas others are not  
168 always guaranteed, for example dentist visits. Moreover, some services can be  
169 freely chosen, such as dentist control visit, while others, such as emergency  
170 hospitalization, cannot be always planned.

171 It should also be noted that while individuals may self-refer for primary care  
172 services, specialty health services usually require referral from a GP. In this case,  
173 a GP operates as a gatekeeper for secondary health services utilization.

174 Unfortunately, in data it cannot separate health service utilization into individual

175 choice to see a specialist and specialist visit referred by a GP, although we are  
176 aware that this distinction may improve the understanding of SES on health care  
177 use (Dunlop et al., 2000).

178 In the context of Andersen's model, at the micro level, there are four key  
179 dimensions related to health care utilization: individual needs, predisposing and  
180 enabling population characteristics, and personal health practice. The concept of  
181 need is very ambiguous (Curley, 1992; Goddard & Smith, 2001), although it is  
182 recognized as the fundamental factor to explain the use of health care services  
183 (Aday et al., 2004). In this study need is defined as the reported individual  
184 disease condition (i.e. his or her health status), such as chronic ill or symptoms  
185 (perceived need) (Aday & Awe, 1997). Three variables are included in the  
186 models to control for this crucial dimension: self-assessed health is rated  
187 according to a five-point scale from excellent to poor; chronic diseases, which  
188 summarized the number of chronic diseases reported by individuals, such as  
189 cancer, osteoporosis, Parkinson disease (none, one or more); health symptoms,  
190 which register health problems faced by respondents in the last six months, such  
191 as persistent cough, heart trouble or angina, swollen legs (none, one or more).

192 Predisposing factors also included three variables: age (years), sex (female,  
193 male) and past periods of ill-health (yes – as an adult, ill longer than a year and  
194 which seriously affected respondent's daily life, such as cancer, diabetes and etc.  
195 –, no). Enabling factors were educational level (0-8 years of schooling, 9-13 and  
196 14 or more. We know that older people have a lower level of education than  
197 younger. For this reason, the highest class, 14-25 years of schooling, is very  
198 broad); household income (2007 PPP) and health insurance (totally or in part  
199 paid by the respondent, fully paid by private or social insurance. Only in models



200 related to hospitalization, health insurance was operationalized in two distinct  
201 variables, in order to distinguish between private and public hospital coverage).  
202 Personal health practices refer to those actions by which individuals can avoid  
203 diseases, promote self-care and make choices that enhance health. They could  
204 influence health care utilization because some virtuous behaviors can prevent  
205 the onset of diseases, or, on the contrary, increase the risk of developing health  
206 problems. Five variables have been included in the analysis: smoking (yes, no);  
207 heavily drinking (yes – consumed at least four drinks a day for three/four days a  
208 week in the last three months –, no); regular blood test at least last ten years  
209 (yes, no); regular blood pressure checks at least last ten years (yes, no); and  
210 physical activity in daily life (yes – vigorous or moderate –, no).

211 In order to control for country-level heterogeneity related to health systems,  
212 three variables are taken into account: total expenditure on health as percentage  
213 of gross domestic product; total hospital beds, per 1000 population; and  
214 physicians, density per 1000 population (head counts). An additional macro-  
215 level variable considered is the type of welfare regime. Our study categorizes  
216 countries considered into three regimes based upon Ferrera's (1996)  
217 classification (in the survey there is no country belonging to Anglo-Saxon welfare  
218 regime, i.e. UK or Ireland), plus an additional category for Eastern Europe. The  
219 12 countries have been classified as: Scandinavian (Sweden, Netherlands and  
220 Denmark), Bismarckian (Germany, France, Switzerland and Belgium), Southern  
221 (Spain, Italy and Greece) and Post-socialist (Czech Republic and Poland).

222 Basic health insurance coverage and the amount of copayment for the four  
223 services considered vary among the 12 countries analyzed (Paris et al., 2010, pp.  
224 19-20). As each country has its own specificity, the health insurance coverage

225 differs also for countries with the same welfare regime. In general, we can affirm  
226 that Scandinavian (in particular Netherland and Denmark) and Southern  
227 (specifically Spain and Italy) models have a higher coverage than Bismarckian  
228 regime for GP, specialist and hospitalization, whereas dentist visits are only  
229 partially cover in all countries (with the exceptions of Spain and Poland).

230 Descriptive statistics of the dependent and predictor variables are shown in  
231 Table 2A of the online Appendix [INSERT LINK TO ON LINE FILES].

232 Ethical approval for the study was granted from Ethics Council of the Max-  
233 Planck-Society for the Advancement of Science (MPG).

234

235 Analysis

236

237 Given the hierarchical nature of the data, with individuals nested in countries,  
238 the obvious choice would be to use multilevel regression models. However,  
239 multilevel models are associated with some problems when the estimated  
240 models have a small number ( $N < 30$ ) of macro-level units (Bryan & Jenkins,  
241 2013). First, a small sample size at level two leads to biased estimates of second-  
242 level standard errors (Maas & Hox, 2005). Second, as a consequence of the low  
243 number of degrees of freedom on the country-level, only a small number of  
244 macro indicators can be controlled for, therefore country-level estimators of  
245 these models are affected by omitted variables bias (Möring, 2012). Third, the  
246 introduction of random slope and cross-level interaction effects in models is  
247 difficult to implement for statistical reasons (Allison, 2009).

248 In this study we use the Fixed Effects approach (Allison, 2009), an alternative to  
249 the application of multilevel methods for country comparisons when the number

250 of second-level units are small. As Möring (2012, p. 5) writes: “ [...] *fixed effects*  
251 *models are fruitful for analyses with a small number of countries to examine the*  
252 *effect of individual-level variables — [...] — and of cross-level interactions*  
253 *controlling for other factors and ‘random noise’ related to the country level. ”.*

254 Compared to a multilevel model, in a fixed effects approach a country-specific  
255 error term is explicitly estimated in the model and it belongs to the fixed part of  
256 the equation. Formally:

257

$$258 \quad y_{ij} = \gamma_{00} + \beta_1 x_{1ij} + \dots + \beta_k x_{kij} + \delta_1 x_{1ij} u_{j1} + \dots + \delta_{N-1} x_{1ij} u_{jN-1} + \alpha_1 u_{j1} + \dots + \alpha_{N-1} u_{jN-1} + e_{ij}$$

259 with

260  $y_{ij}$ : Individual-level dependent variable of observation  $i$  in country  $j$

261  $\gamma_{00}$ : Intercept over all countries (the country specific intercept  $\gamma_{0j}$  equals  $\gamma_{00} + u_j$ )

262  $x_{kij}$ : Independent individual-level variable number  $k$  of observation  $i$  in country  $j$

263  $\beta_k$ : Coefficient of individual-level variable number  $k$

264  $u_j$ : Error term for each country  $j$

265  $e_{ij}$ : Error term for observation  $i$  within country  $j$

266

267 For each dependent variable four models have been estimated.

268 Model 1 (M1) is calculated simply to test how much variance is explained from  
269 the second level. To do this, M1 only includes  $N-1$  dummy variables for countries.

270 Adjusted  $R^2$  indicates the percentage of variance due to the country level.

271 Model 2 (M2) adds the independent variable (education) and micro-level  
272 predictors (individual variables).

273 Model 3 (M3) tests if the effect of education varies across countries, i.e. what is  
274 called “slope effect” in multilevel models. In M3 interaction terms of education  
275 and country dummies are added.

276 Model 4 (M4) adds the cross-level interaction effect, i.e. interactions between  
277 micro and macro variables. In the Fixed Effects model it is not possible to include  
278 the main effect of macro variables: the country dummies use all variance at the  
279 country level, so no variance remains to be explained by additional country-level  
280 variables. In this respect, macro cross-level interaction allows estimating the  
281 moderator effect of macro variables on individual characteristics.

282

283 Results

284

285 Individual’s self-assessed health adjusted for age is very different across  
286 European countries considered in this study (Figure 1).

287

288 [Figure 1]

289

290 Needs is the key factor to explain the utilization of health care services, therefore  
291 we expect to find significant differences in use of health care across countries  
292 (Figure 2): where health status is worse, the use of health care services is greater  
293 (exceptions are France and Belgium that record high self-assessed health and at  
294 the same time high rate of using health care services). In all countries, the  
295 percentage of individuals who have seen or talked to a GP is high. As regards  
296 visits to specialists, differences among countries are more marked than visits to a  
297 GP. Regarding hospitalization, the highest values are observed in France and

298 Denmark; on the contrary Spain and Poland show the lowest percentages.  
299 Finally, people of Nordic countries and Germany visited a dentist more  
300 frequently than other countries.

301 [Figure 2]

302

303 The results of multivariate models M1 and M2 are shown in Tables 1 and 2.  
304 Variance explained by country level as indicated by  $R^2$  of M1 is low for three of  
305 the four dependent variables, i.e. GP (4.9%), specialist (3.0%) and hospitalization  
306 (1.2%), whereas it is fair for prevention by a dentist (9.3%).

307

308 [Table 1]

309

310 In M2, which also includes individual-level variables, explained variance  
311 increases appreciably for all health care services analyzed. It rises to 14.7%,  
312 10.5%, 10.0% and 11.7% respectively. It is tested whether micro-level variables  
313 introduced in M2 significantly improve the fit of model compared to M1. For this  
314 purpose it is used a likelihood-ratio test. According this test, for all four  
315 dependent variables M2 improves the prediction compared to M1 (Table 2).

316 The effect of education on utilization of health care services is shown in Table 2.

317 Individuals in different education groups display no difference in the probability  
318 of making at least one GP visit. In contrast, a clear gradient is found when  
319 considering visits to a specialist: individuals with higher level of education are  
320 more likely to see or talk to a specialist, compared to individuals with lower  
321 education. The same gradient has been found for visits to dentists, whereas the

322 probability of being hospitalized is higher only for individuals with 14 years or  
323 more of education.

324 Need predictors have a strong association with the use of health care services.  
325 Individuals with bad health conditions are more likely to visit a GP and specialist  
326 or to be hospitalized than those in good health. On the other hand, the  
327 association between needs and visits to a dentist is negative: people with bad  
328 health, with the exception of chronic diseases, which is not statistically  
329 significant, have less probability to visit a dentist for prevention than individuals  
330 with no health problems.

331

332 [Table 2]

333

334 Also, predisposing factors are related to utilization of health care, but the  
335 direction and magnitude of association differ on the basis of health care services  
336 considered. In particular, older people are more likely to visit a GP and use  
337 hospital services, whereas they have less probability to visit a specialist and a  
338 dentist compared to younger individuals.

339 A final set of variables included in the model is related to personal health  
340 practices. Smoking reduces the probability using health care services, as well as  
341 people who drink heavily are less likely to visit a GP or specialist. Individuals  
342 who have regular blood tests are more likely to visit a specialist or to be  
343 hospitalized, whereas those who regularly check their blood pressure are more  
344 likely to visit a GP and dentist. Lastly, physical activity increases the probability  
345 of visiting a GP and hospitalization, but it reduces the likelihood to visit a  
346 specialist and a dentist.

347 Model 3 includes interaction effects of the country dummies and individual  
348 education (see Table 3A in Appendix [INSERT LINK TO ON LINE FILES]). These  
349 interaction effects (“slope effect”), allow evaluating if the impact of education  
350 varies among countries. According to the likelihood-ratio test, M3 improves the  
351 prediction compared to M2 for GP, specialist and dentist visits, but not for  
352 hospitalization. Figure 3 reports the predictive margins of education and country  
353 interaction as indicated by Model 3. The effect of education differs slightly among  
354 countries for visits to a GP. This disparity is more noteworthy for specialists and  
355 dentist visits. In general, for these services we observe that more educated  
356 people use health care more than those with only 0-8 years of education. In  
357 contrast, very small differences are observed in hospitalization, with the  
358 exception of Greece. However, interaction effects contribute very slightly to  
359 explain the differences in utilization of health care services. Increase of explained  
360 variance in passing from M2 to M3 is very modest (see R<sup>2</sup> value in Table 3A in  
361 Appendix [INSERT LINK TO ON LINE FILES]). Also, for hospitalization and  
362 dentist the main effect of education is no more significant when interactions with  
363 countries are included.

364

[Figure 3]

366

367 Finally, M4 includes interaction between education and four macro-variables  
368 (see Table 4A in Appendix [INSERT LINK TO ON LINE FILES]). It tests the  
369 moderator effect of context on the relationship between education and use of  
370 health care services. After the introduction of macro-variables, the main effect of

371 education is no more significant for hospitalization, dentist and GP (but only for  
372 people with 14 years or more of education).  
373 Figure 4 reports average marginal effects for interaction between total  
374 expenditure on health as a percentage of GDP and education. Only for visits to  
375 specialists we note statistically significant differences between less and more  
376 educated; therefore, health expenditure moderates the individual-level effect.  
377 Since the interaction is negative, the higher the expenditure on health of a  
378 country, the less likely higher-educated people visit a specialist. It is interesting  
379 to stress that GP and hospitalization parameters are at the limit of statistical  
380 significance: in countries with more expenditure on health people with higher  
381 education levels tend to visit a GP or to be hospitalized more often than less  
382 educated.

383

384

[Figure 4]

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386 Regarding total hospital beds per 1000 population, only for visits to specialists  
387 the effect of education is modified by hospital beds density (Figure 5). In this  
388 case people with more than eight years of education visit a specialist more often  
389 than lower-educated (we found a similar pattern for visits to dentists, although  
390 estimated coefficients are at the limit of statistical significance). Note that this  
391 indicator does not have any moderator effect on hospitalization.

392

393

[Figure 5]

394



395 The third macro-level indicator related to the efficiency of the health care system  
396 is physicians' density. This indicator seems to have a moderator effect only for  
397 visits to dentists (Figure 6): the greater the number of physicians of a country,  
398 the more educated people (i.e. with 14 or more years of education) visit a dentist  
399 less frequently.

400

401 [Figure 6]

402

403 The last macro-level variable considered is welfare regime. Figure 7 reports the  
404 predictive margins of interaction between welfare regime and education for  
405 health care services analyzed. First, the interaction effect does not show any  
406 statistical significant impact on the probability of hospitalization. Second, more  
407 educated people visit a GP more often than less educated only in the Post-  
408 socialist regime. Third, for specialist, the interaction effect is positive for  
409 Scandinavian, Bismarckian and Southern models, whereas it is negative in the  
410 Post-socialist regime. Finally, individuals with more education have a greater  
411 likelihood to visit a dentist in Scandinavian and Southern regimes than people  
412 less educated; but in Bismarckian and Post-socialist regimes we do not observe  
413 any difference.

414

415 [Figure 7]

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420 Discussion

421

422 The main findings of this study confirm that there is still inequity in the use of  
423 health care, although relevant differences arise among services. In accordance  
424 with many previous studies (van Doorslaer et al., 2004; Palencia et al., 2013;  
425 Stirbu et al., 2011), after adjusting for needs, enabling and predisposing factors,  
426 no evidence of variation in the use of GP visits is found on the basis of level of  
427 education. It should be noted that in many healthcare systems, a GP is the point  
428 of access to other health care services and that individuals are used to having a  
429 trusting relationship with their GP (Stokes et al., 2005).

430 In contrast, specialist visits show a clear gradient, with more educated  
431 individuals using services more often than less educated. Less educated people  
432 encounter barriers due to communication (Willems et al., 2005) that they do not  
433 usually face when they speak with a GP. A more formal relationship than with a  
434 GP makes them feel less confident and competent of being able to communicate  
435 their needs to a specialist and, at the same time, to understand their health  
436 condition. In this context, a crucial role is played by “health literacy”, as defined  
437 by WHO (1998).

438 Results show that a gradient is also found for visits to dentist. In this paper only  
439 prevention or routine control is been considered, therefore enabling factors, as is  
440 education, more than needs are a key factor to use this service (Listl, 2011). As  
441 Meyerhoefer et al. (2014) stress, education is strongly related to the use of all  
442 types of dental services and preventive services in particular.

443 Analysis shows that the chance to have been hospitalized in the last 12 months  
444 increases for people with the highest level of education (14 years or more).

445 These results agree with those of de la Hoz and Leon (1996) for Spain, whereas  
446 Morris et al. (2005) did not find any clear gradient in England, but they are in  
447 contrast with the findings of Regidor et al. (2008) for Spain and with those of  
448 Keskinmäki et al. (1995) in Finland, who found that people in the lowest SES  
449 were more likely to use public hospitalization than those in the highest SES.

450 Inequity in the use of secondary care services is substantial. People with more  
451 education have more resources (cognitive, communicative, relational, economic)  
452 that allow them to make more informed choices and take more effective actions  
453 for their health goals (McMahon, 1997).

454 Furthermore, those of higher education may have different attitudes about the  
455 benefits that can be realized by accessing specialist care or hospitalization and  
456 may in turn be more motivated to seek opportunities by requesting specific  
457 physician visits or hospital treatments. If, as Link and Phelan (1995, p.88) stress,  
458 resources are important risk factor determinants, “fundamental causes” are  
459 linked to multiple disease outcomes through multiple factor mechanisms. One of  
460 these could be the ability to use health care services. So we can suppose that if  
461 specialized services are essential to maintaining and enhancing the stock of  
462 health, then it follows that socio-economic advantage (i.e. more education)  
463 enables an increased capacity to produce and sustain positive health due to  
464 greater resources available to individuals with higher SES.

465 On the other hand, we wondered if the effect of education on utilization of health  
466 care services might be moderated by context. Inclusion of macro-variables, i.e.  
467 characteristics of the healthcare system and welfare regime, allow controlling for  
468 country-level heterogeneity. Restricted to variables used in this study,  
469 characteristics of the healthcare system seem to be limited.

470 In countries with higher total expenditure on health, more educated people  
471 reduce specialist visits and increase GP care and hospitalization (although the  
472 latter is not statistically significant). We can hypothesize that a large amount of  
473 economic resources improves the quality, among other things, of primary care  
474 services and this increases the confidence of higher-educated people in turning  
475 to a GP. At the same time, the hospital becomes the access point of secondary  
476 care services for more educated people. Overall, this appears to result in a shift  
477 of inequity from specialist care (see Model 4, Figure 4) to GP care.

478 Also the density of hospital beds shows a significant effect only on visits to  
479 specialists, but in this case the sign is positive. This effect has to be interpreted  
480 with caution because it could be spurious. In fact, in many countries specialists  
481 work in hospitals, therefore a greater density of hospital beds means also a large  
482 number of specialists. As mentioned above, higher-educated people are more  
483 likely to visit specialists, so the effect of density of hospital beds could simply  
484 reflect the large number of specialists in a territory.

485 Physicians' density does not show a significant moderator effect on the observed  
486 association between education and use of health care services. The only  
487 exception is higher-educated people who are less likely to visit a dentist than  
488 lower-educated as physicians' density increases. As some studies have shown  
489 (Murthy, 2007), the greater the physicians' density, the better the health status.  
490 So it can be supposed that more educated people, who take more advantage of  
491 accessing health care services, improve their health more than less educated  
492 individuals when physicians' density increase. Therefore they could have less  
493 need to visit a dentist (even for preventive cures).

494 We have also observed whether and how the type of welfare regime changes the  
495 association between education and use of health care.

496 If we look at a GP visits in countries with a Post-socialist regime higher-educated  
497 individuals are more likely to visit a GP. No differences on the basis of  
498 educational level emerge for other welfare models. On the other hand, Post-  
499 socialist welfare regimes are the only ones in which the more educated (with 9-  
500 13 years of education) show less chance to undergo specialist care, whereas the  
501 opposite is true for other welfare regimes. In particular, for specialists the  
502 magnitude of inequalities is higher in the Scandinavian regime. About the  
503 probability of hospitalization, the type of welfare regime does not have any  
504 moderator effect on education. In the Scandinavian and Southern models, more  
505 educated individuals are likely to use preventive dental care than lower-  
506 educated. These results are somewhat surprising and contradict the widely held  
507 opinion that Scandinavian countries have the lowest level of inequity. Given that  
508 Scandinavian welfare states provide the most extensive welfare provision, we  
509 would have expected that they were some of the best-performing countries in  
510 terms of the degree of health equity. Eikemo et al. (2008, p. 578) found similar  
511 findings in their study, and consider relative deprivation, class-related health  
512 behaviors and social exclusion may be factors behind these results. In contrast,  
513 in countries with the Bismarckian welfare regime health inequalities are the  
514 smallest for all health services analyzed.

515 In this article the sample consists of individuals 50 years of age and more. Older  
516 people are a growing proportion of the population as a consequence of a fast  
517 increase in life expectancy (McMunn et al., 2006). Moreover, it is well known that  
518 older adults use health services more often than younger ones and that health

519 service use increases as age increases (European Commission, 2011). Despite the  
520 aid of modern technology, healthier lifestyles and better education, it is expected  
521 that the demand of health care services will continue to grow (Mayhew, 2000),  
522 and this could have serious implications for population health.

523 This study has some limitations.

524 First, using education as an indicator of socioeconomic position has some  
525 advantages but also some drawbacks (Stirbu et al., 2011, p. 5). Among the latter,  
526 we should mention that older people achieved their level of education many  
527 years ago; therefore it might not accurately indicate their current socioeconomic  
528 position (Huisman et al., 2005).

529 Second, this study is based on secondary analysis of self-reports of use of health  
530 care. Older people have higher memory bias than younger and this could be a  
531 serious problem in the analysis of retrospective data. Third, for GP and specialist  
532 care, visits include also talking with doctor (by phone for example). This remark  
533 is related to impossibility in this study to control for quality of visits. Therefore,  
534 the analysis is limited to establish if there has been a contact between GP or  
535 specialist and patient in the last 12 months. Fourth, the sample sizes of countries  
536 under study are small for some of them (i.e. Czech Republic, Switzerland, Poland)  
537 and this can lead to biased estimates.

538 Despite these limits, this study offers advances, in terms of new data analyzed,  
539 new variables included, and new methods used.

540 In European countries the utilization of health care services is greater for higher  
541 educated groups at equal levels of need. Assuming that equity in utilization of  
542 health care contribute to improve health (Mackenbach, 2003), social and health  
543 policies should try to remove the consistent educational gradient observed. This

544 could be achieved by measures at the demand side (i.e. enhancing “health  
545 literacy”, explaining advantages of specialist/dental care), although it is needed  
546 to investigate in-depth the barriers to the use of secondary care services among  
547 patients with lower education in order to develop effective health promotion  
548 policies.

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Tables

Table 1. Fixed Effect Model 1, use of health care services in European countries. Beta values, standard errors and fit statistics.

MODEL 1	GP	SPECIALIST	HOSPITALISATION	DENTIST
<i>Country</i>				
Germany	Rif.	Rif.	Rif.	Rif.
Sweden	-0,944 (0,098)	-0,933 (0,081)	-0,389 (0,131)	0,247 (0,082)
Netherlands	-0,660 (0,096)	-0,782 (0,077)	-0,523 (0,140)	-0,050 (0,079)
Spain	-0,041(0,113)	-0,875 (0,084)	-0,192 (0,128)	-1,610 (0,117)
Italy	-0,012 (0,101)	-0,355 (0,074)	-0,137 (0,113)	-1,257 (0,091)
France	0,754 (0,122)	-0,210 (0,077)	0,004 (0,117)	-1,148 (0,094)
Denmark	-0,266 (0,101)	-1,603 (0,084)	-0,288 (0,120)	0,540 (0,078)
Greece	-1,025 (0,092)	-1,010 (0,075)	-0,973 (0,131)	-1,481 (0,095)
Switzerland	-0,698 (0,112)	-0,987 (0,094)	-0,347 (0,145)	-0,061 (0,096)
Belgium	0,497 (0,105)	-0,229 (0,071)	0,027 (0,108)	-0,708 (0,079)
Czech Republic	0,263 (0,143)	-0,356 (0,097)	-0,061 (0,146)	-0,850 (0,117)
Poland	-0,788 (0,107)	-1,368 (0,094)	0,066 (0,132)	-2,764 (0,195)
Constant	1,704 (0,0767)	0,435 (0,057)	-1,670 (0,088)	-0,603 (0,058)
Observations	16151	16216	13963	15979
Pseudo R2	0.049	0.030	0.012	0.093
Log pseudo-likelihood	-7652.669	-10700.134	-5350.518	-7965.493

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Table 2. Fixed Effect Model 2, use of health care services in European countries. Beta values, standard errors and fit statistics.

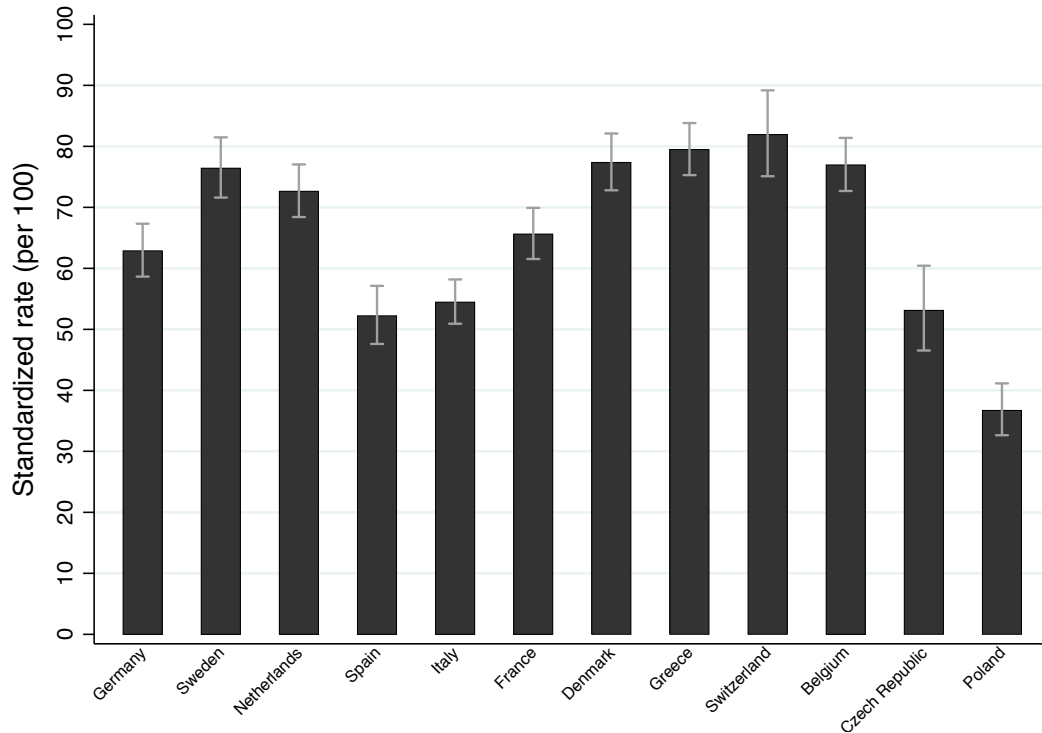
MODEL 2	GP	SPECIALIST	HOSPITALISATION	DENTIST
<i>Country Fixed effects</i>				
Sweden	-0,950 (0,109)	-0,775 (0,091)	-0,110 (0,140)	0,324 (0,088)
Netherlands	-0,584 (0,108)	-0,643 (0,083)	-0,431 (0,151)	-0,037 (0,083)
Spain	-0,238 (0,125)	-0,919 (0,093)	-0,496 (0,144)	-1,287 (0,122)
Italy	-0,217 (0,115)	-0,262 (0,083)	-0,384 (0,131)	-0,928 (0,098)
France	0,647 (0,127)	-0,221 (0,082)	-0,093 (0,124)	-1,160 (0,097)
Denmark	-0,017 (0,116)	-1,602 (0,093)	-0,164 (0,137)	0,589 (0,086)
Greece	-1,0205 (0,103)	-0,798 (0,083)	-0,855 (0,142)	-1,338 (0,101)
Switzerland	-0,515(0,121)	-0,702 (0,103)	0,049 (0,152)	-0,049 (0,101)
Belgium	0,424 (0,113)	-0,175 (0,080)	0,091 (0,115)	-0,703 (0,083)
Czech Republic	0,286 (0,156)	-0,380 (0,105)	-0,207 (0,159)	-0,687 (0,121)
Poland	-0,987 (0,122)	-1,528 (0,103)	-0,317 (0,147)	-2,487 (0,202)
<i>Income</i>	0,000001 (0,000001)	0,000002 (0,000001)	0,000001 (0,000001)	0,000002 (0,000001)
<i>Years of education</i> Rif. 0-8				
9-13	0,041 (0,057)	0,215 (0,045)	0,078 (0,070)	0,417 (0,056)
14+	0,005 (0,067)	0,463 (0,053)	0,213 (0,082)	0,504 (0,062)
<i>Age</i>	0,014 (0,003)	-0,004 (0,002)	0,009 (0,003)	-0,016 (0,002)
<i>Gender: Female</i>	0,116 (0,045)	0,234 (0,035)	-0,172 (0,055)	0,093 (0,041)
<i>Self-perceived health:</i> Rif. Excellent				
<i>Very good</i>	0,276 (0,074)	0,127 (0,074)	0,075 (0,148)	-0,032 (0,071)
<i>Good</i>	0,384 (0,073)	0,304 (0,070)	0,445 (0,137)	-0,129 (0,070)
<i>Fair</i>	0,590 (0,088)	0,660 (0,077)	1,036 (0,142)	-0,319 (0,081)
<i>Poor</i>	1,013 (0,135)	1,139 (0,097)	1,634 (0,156)	-0,611 (0,119)
<i>Chronic diseases</i>	0,844 (0,050)	0,516 (0,046)	0,483 (0,088)	-0,009 (0,051)
<i>Symptoms</i>	0,419 (0,049)	0,490 (0,043)	0,376 (0,079)	-0,135 (0,047)
<i>Smoke</i>	-0,360 (0,049)	-0,254 (0,042)	-0,228 (0,068)	-0,306 (0,05)
<i>Heavy drink</i>	-0,250 (0,087)	-0,240 (0,075)	-0,039 (0,117)	-0,133 (0,090)
<i>Health insurance coverage</i>	0,064 (0,065)	0,098 (0,045)	0,173 (0,081)	0,147 (0,061)
<i>Health insurance coverage (private hospital)</i>	-	-	0,030 (0,070)	
<i>Regular blood pressure checks</i>	0,552 (0,048)	-0,042 (0,048)	-0,087 (0,078)	0,141 (0,055)
<i>Regular blood tests</i>	-	0,317 (0,048)	0,306 (0,079)	0,080 (0,055)
<i>Physical activity</i>	0,173 (0,103)	-0,151 (0,067)	0,383 (0,084)	-0,205 (0,093)
<i>Past period of ill-health</i>	0,188 (0,061)	0,341 (0,043)	0,369 (0,061)	-0,044 (0,053)
<i>Constant</i>	0,117 (0,124)	-1,401 (0,109)	-3,391 (0,183)	-0,893 (0,109)
<i>Observations</i>	16151	16216	13963	15979
<i>Pseudo R2</i>	0.147	0.105	0.10	0.1166
<i>Log pseudo-likelihood</i>	-6860.214	-9961.101	-4874.161	-7757.9
<i>Likelihood-ratio test</i> <i>M1 nested into M2</i>	LR chi2(17) = 1587.27 Prob > chi2 = 0.0000	LR chi2(18) = 1478.07 Prob > chi2 = 0.0000	LR chi2(19) = 52.71 Prob > chi2 = 0.0000	LR chi2(18) = 415.09 Prob > chi2 = 0.0000

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## Figures

Figure 1. Individual's self-perceived health and 95% confidence interval adjusted for age by European country

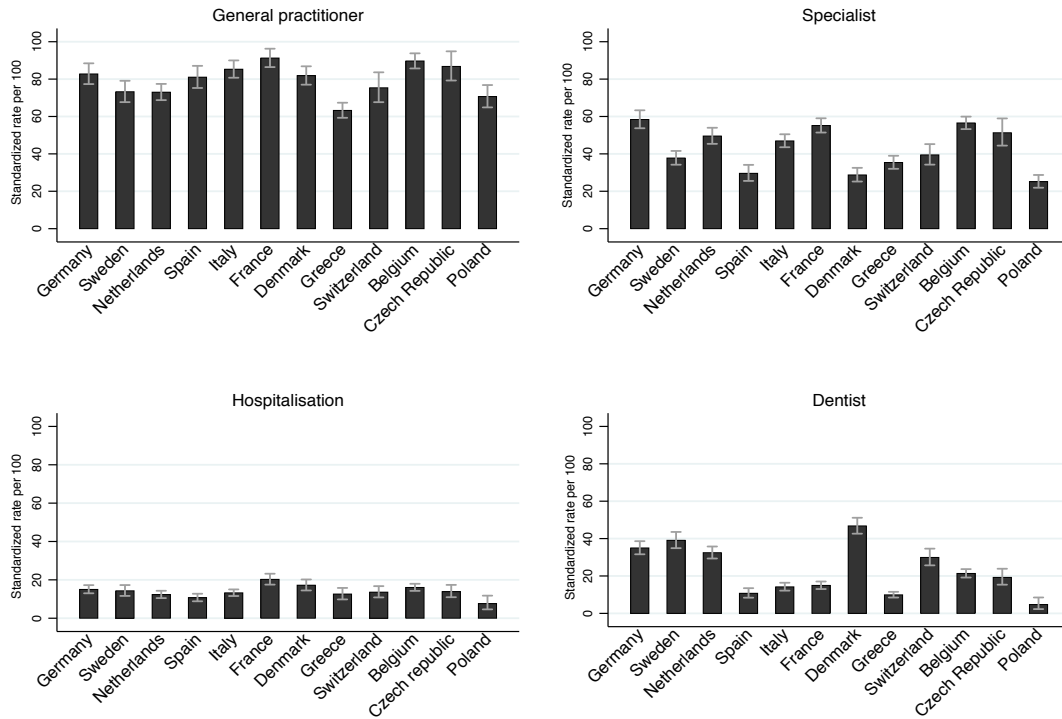


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Note: in this analysis the self-perceived health variable was dichotomized: bad health=fair or poor health; good health=excellent, very good or good health; age was codified into four groups: 50-55 years, 56-65 years, 66-75 years, 76 years or more.

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Figure 2. Utilisation of health care services and 95% confidence interval adjusted for individual's self-perceived health by European country



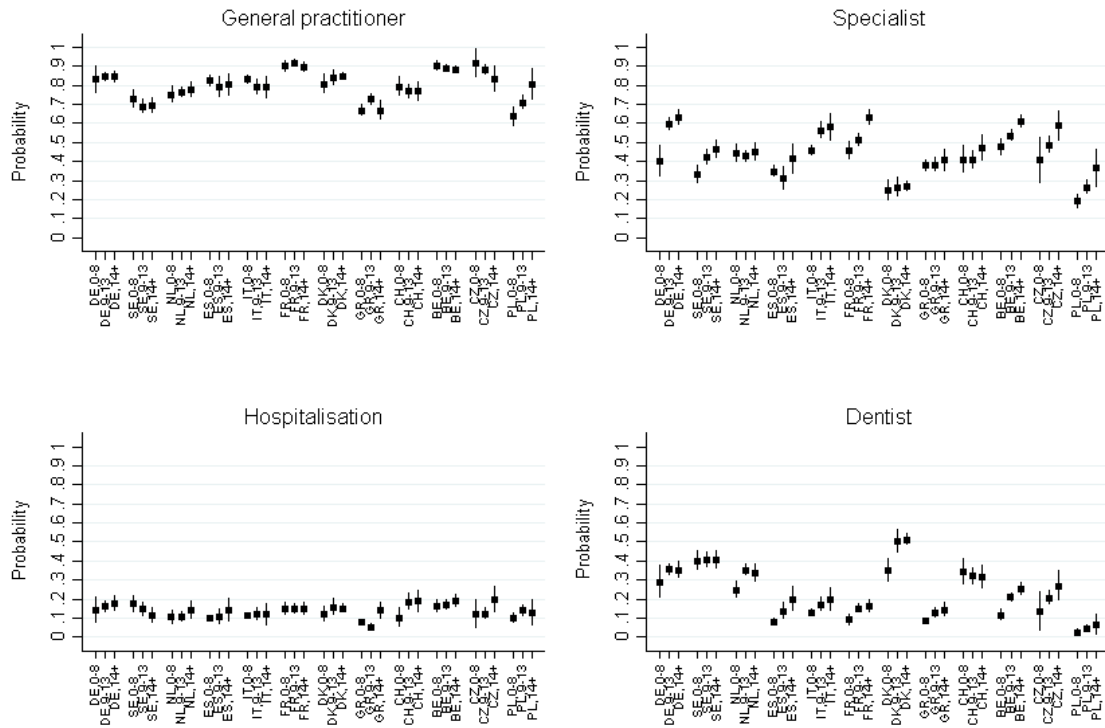
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Note: Modalities of self-perceived health variable was five: excellent, very good, good, fair and poor. Dependent variables were yes-no dummies.



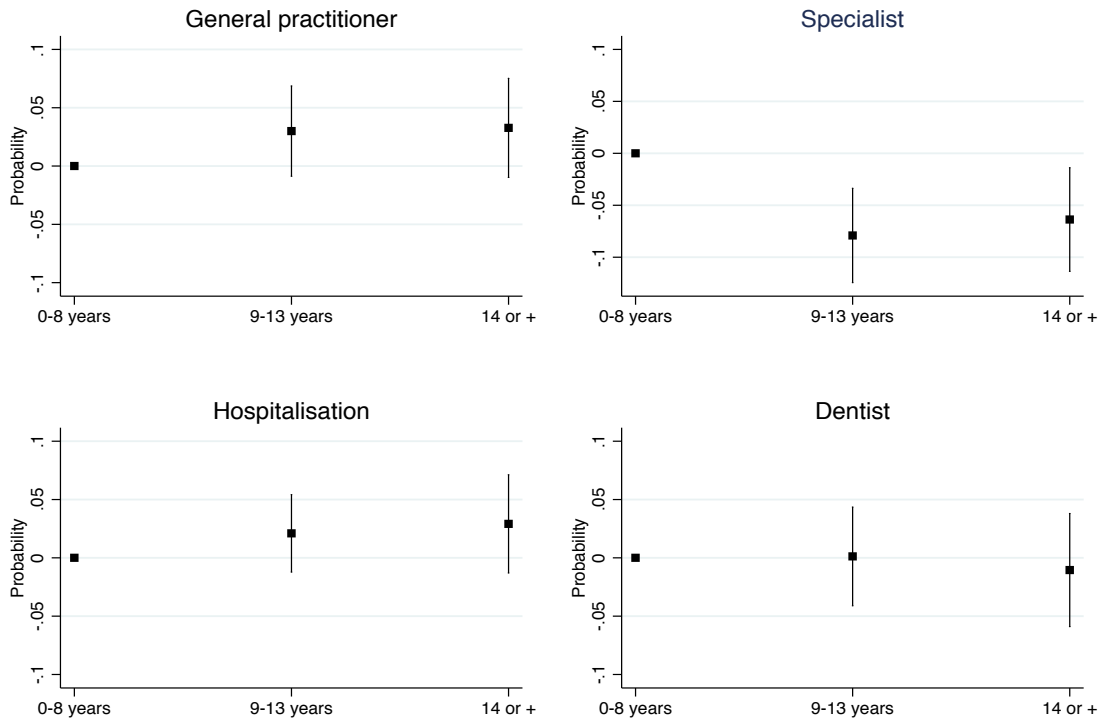
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Figure 3. Fixed Effect Model 3, use of health care services in European countries. Predictive margins and 95% confidence interval of interaction between education and country.

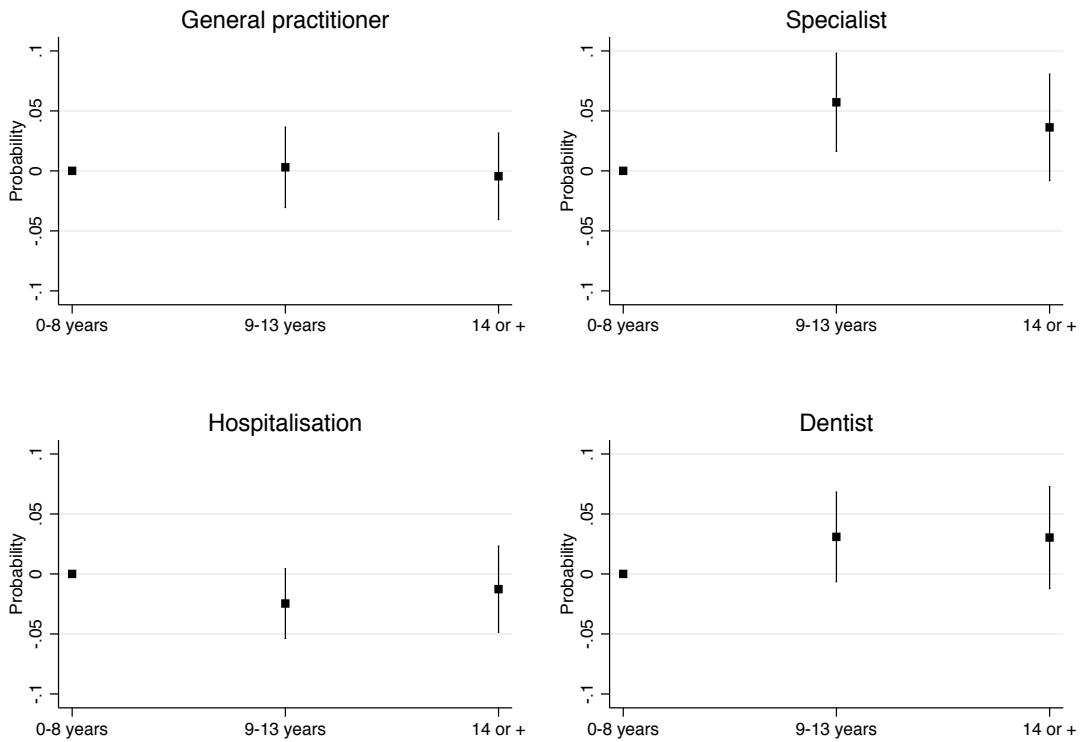


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670 Figure 4. Fixed Effect Model 4, use of health care services in European countries.  
 671 Average marginal effects and 95% confidence interval of interaction between total  
 672 expenditure on health as percentage of GDP and education.

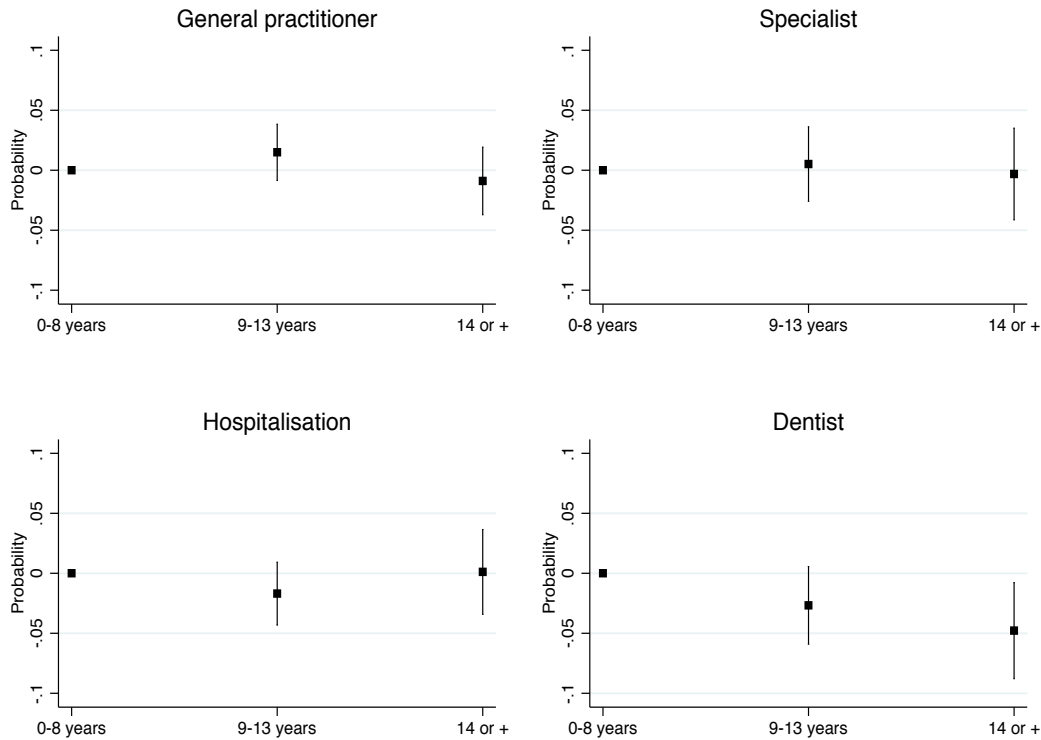


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 676 Figure 5. Fixed Effect Model 4, use of health care services in European countries.  
 677 Average marginal effects and 95% confidence interval of interaction between total  
 678 hospital beds per 1000 population and education.



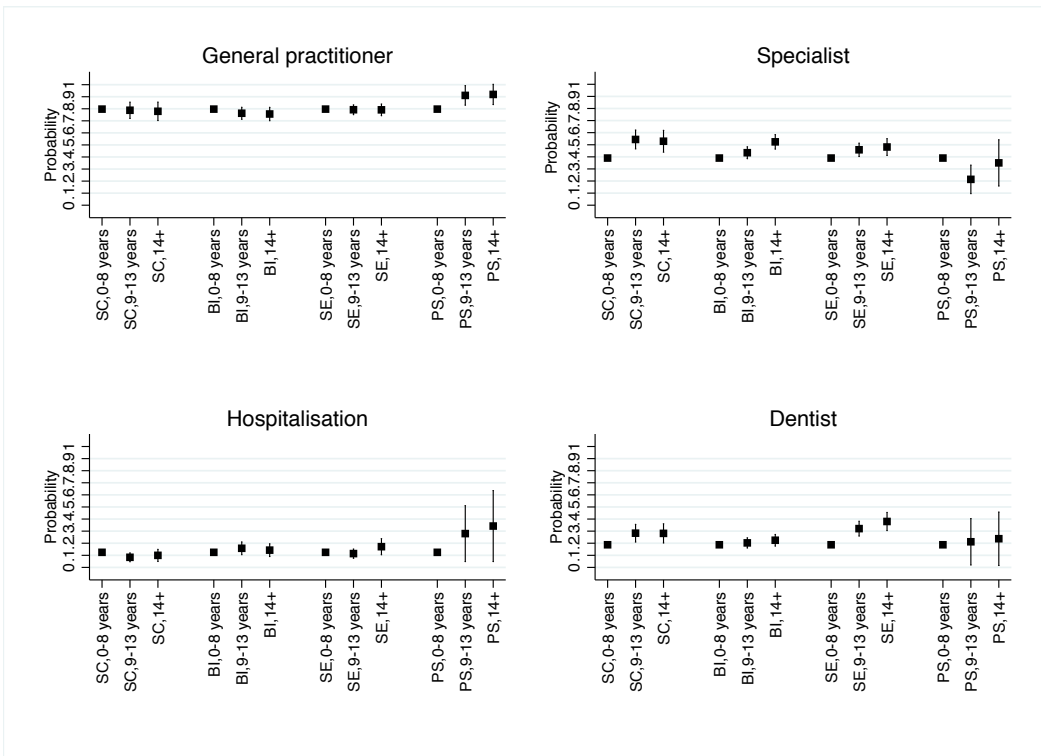
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681 Figure 6. Fixed Effect Model 4, use of health care services in European countries.  
 682 Average marginal effects and 95% confidence interval of interaction between  
 683 physicians' density per 1000 population (head counts) and education.



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Figure 7. Fixed Effect Model 4, use of health care services in European countries. Predictive margins and 95% confidence interval of interaction between welfare regime and education.



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Note: type of welfare regime was SC=Scandinavian; BI=Bismarckian; SE=Southern; PS=Post-socialist